

12.2 PUBLIC CONSULTATION – PROPOSAL FOR IMPLEMENTATION OF A CUSTOMER EXPERIENCE CHARTER

Councillor Cowley returned to the Chamber at 7.18pm.

CO 25/066 Moved: Councillor Broadfoot Seconded: Deputy Mayor Rowsell

That Council endorse the Draft Customer Experience Charter (with minor administrative amendments), as annexed to this report (document 66638), for the purpose of community and stakeholder consultation, with the inclusion of the proposed Customer Experience Goals, key performance indicators pursuant to the Local Government Act 1999 and Council's Public Consultation and Community Engagement Policy.

CARRIED

12.3 COUNCIL BY-LAW REVIEW

CO 25/067 Moved: Councillor Broadfoot Seconded: Councillor Cowley

That Council:

- 1. Authorise the Chief Executive Officer to refer By-Law 5 – Dogs (as attached to the report entitled By-law Review) to the Dog and Cat Management Board for comment in accordance with Section 90(5)(a)-(b) of the Dog and Cat Management Act 1995;**
- 2. Endorse:**
 - **Draft By-Law 1 – Permits and Penalties;**
 - **Draft By-Law No 2 – Moveable Signs;**
 - **Draft By-Law No 3 – Roads;**
 - **Draft By-Law No 4 – Local Government Land; and**
 - **Draft By-Law No 5 – Dogs, (as attached to the report entitled By-law Review),****for the purposes of public consultation in accordance with Section 249 of the Local Government Act 1999; and that such consultation will commence 21 days after the Chief Executive Officer has complied with resolution no (1); and**
- 3. Authorise the Chief Executive Officer to make copies of the draft by-laws available to the public in accordance with Section 132(1) of the Local Government Act 1999 (by publishing them on a website determined by the Chief Executive Officer and by providing them in printed form to any person, on request) 21 days after complying with resolution no (1).**

CARRIED

12.4 ALGA 2025 FEDERAL ELECTION FUNDING PRIORITIES

Councillor Ritchie declared a **Material** conflict of interest pursuant to Section 75 of the Local Government Act 1999 in **Agenda Item 12.4 ALGA 2025 Federal Election Funding Priorities** and advised he would leave the meeting as he is currently supporting an Independent candidate for the seat of Grey in the upcoming federal election.

Councillor Ritchie left the meeting at 7.30pm.