

RECOMMENDATION

That Council:

- 1. Resolves to provide in-principle support for the establishment of a Sister City Memorandum of Understanding with the Municipality of Kali, Croatia;**
- 2. Authorises the Chief Executive Officer to:**
 - **Appoint a Council Liaison Officer for coordination;**
 - **Facilitate the formal exchange of Letters of Intent between the two parties; and**
 - **Seek advice from the Department of Foreign Affairs and Trade regarding the Draft Sister City Arrangement Memorandum of Understanding, once prepared and finalised by Council administration; and**
- 3. Agrees that the Draft Memorandum of Understanding, once completed, will be presented to Council for formal adoption, prior to execution.**

12.5. DRAFT DISABILITY ACCESS AND INCLUSION PLAN 2026-2030 FOR ADOPTION**REPORT PURPOSE**

The purpose of this report is to provide Council with the Consultation Report for the Draft Disability Access and Inclusion Plan 2026-2030, including submissions received during the consultation period, and taking into consideration the submissions received, to present a revised version of the Draft Disability Access and Inclusion Plan (DAIP) 2026-2030 for adoption.

RECOMMENDATION

That Council:

- 1. Receive and note the submissions received during the consultation process for the Draft Disability Access and Inclusion Plan 2026-2030 as present in Attachment DOC115557**
- 2. Having regard to the process undertaken, is satisfied the community consultation has met the requirement of the Council's Public Consultation Policy; and**
- 3. Adopt the Disability Access and Inclusion Plan 2026-2030, with minor amendments, as presented in DOC107994.**

12.6. PORT LINCOLN LEISURE CENTRE CONTRACT EXTENSION AND UPCOMING TENDER PROCESS**REPORT PURPOSE**

The purpose of this report is to request consideration from Council:

- To approve a six-month extension of the current Management and Operation of the Port Lincoln Leisure Centre Agreement with the YMCA, from 1 January 2027 to 30 June 2027;

12.5 DRAFT DISABILITY ACCESS AND INCLUSION PLAN 2026-2030 FOR ADOPTION

REPORT INFORMATION								
Report Title	Draft Disability Access and Inclusion Plan 2026-2030 for adoption							
Document ID	116181							
Organisational Unit	Corporate & Community							
Responsible Officer	Manager Community, Culture & Recreation - Helena Jones							
Report Attachment/s	Yes 107994 Draft Disability Access and Inclusion Plan 115557 Consultation Summary Report							
REPORT PURPOSE								
The purpose of this report is to provide Council with the Consultation Report for the Draft Disability Access and Inclusion Plan 2026-2030, including submissions received during the consultation period, and taking into consideration the submissions received, to present a revised version of the Draft Disability Access and Inclusion Plan (DAIP) 2026-2030 for adoption.								
REPORT DECISION MAKING CONSIDERATIONS								
Council Role	Lead - Lead on behalf of the community; support community initiatives							
Strategic Alignment	SDP GOAL: Goal 2: Liveable and Active Communities SDP ACTION: 2.3 Improve accessibility and inclusion by continuing the review and implementation of Council’s Disability Access and Inclusion Plan and associated actions.							
Annual Business Plan 2024/25	ABP INITIATIVE: Not Applicable ABP PROJECT: Not Applicable							
Annual Business Plan 2025/26	ABP INITIATIVE: DAIP ABP PROJECT: Not Applicable							
Legislation	Disability Inclusion Act 2018 State Disability Inclusion Plan 2025-2029 Outcomes Framework (State Plan)							
Policy	Not Applicable							
Budget Implications	As per approved budget							
	<table border="1"> <thead> <tr> <th>DESCRIPTION</th> <th>BUDGET AMOUNT \$</th> <th>YTD \$</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>		DESCRIPTION	BUDGET AMOUNT \$	YTD \$			
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	Budget assessment comments: The total cost to Council to deliver the DAIP 2026-2030 actions, excluding actions that will be undertaken within existing operational budgets, is estimated at \$128,000.							
Risk Implications	Low Risk							
Resource Implications	This is a planned resource allocation							

Public Consultation	Yes - Recommended
IAP2 Commitment	CONSULT - We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public feedback input has influenced the decision.
OFFICER’S RECOMMENDATION	
<p>That Council:</p> <ol style="list-style-type: none"> 1. Receive and note the submissions received during the consultation process for the Draft Disability Access and Inclusion Plan 2026-2030 as present in Attachment Doc115557 2. Having regard to the process undertaken, is satisfied the community consultation has met the requirement of the Council’s Public Consultation Policy; and 3. Adopt the Disability Access and Inclusion Plan 2026-2030, with minor amendments, as presented in Doc107994. 	

REPORT DETAIL

This report presents the final draft of the Disability Access and Inclusion Plan 2026-2030 (DAIP), following the public consultation process that was carried out in relation to the Draft DAIP.

Background

Under the Disability Inclusion Act 2018 (the Act), councils are required to develop and implement a DAIP that is aligned with the State Disability Inclusion Plan 2025-2029 Outcomes Framework (State Plan). The State Plan was gazetted on 14 August 2025 and under the Act, councils were required to review and publish their DAIPs within six months of the gazettal being published. Given the short timeframe, extensions were available if requested via the annual reporting process. Council requested an extension and was given an extension to 30 June 2026.

Plan Development

In developing the Draft DAIP, the following analysis and research was undertaken:

- Evaluation of actions within Council’s existing DAIP to determine achievements, identify gaps and areas requiring ongoing focus, aligned to the State Plan Outcomes framework;
- Alignment with other relevant Council plans and strategies such as the Strategic Directions Plan, Sport and Recreation Strategy, Walking and Cycling strategy, Reconciliation Action Plan, Southern Eyre Peninsula Regional Public Health Plan, Empowering our elders strategy and Youth Action Plan (currently undergoing community consultation);
- Review of relevant population data and statistics; and
- Community consultation.

Structure and format of the Disability Access and Inclusion Plan

Council’s Draft DAIP has been developed using the template provided by Department of Human Services. The template prescribes the structure of the document and includes an action table with mandatory measures aligned to the State Plan - Domain and Priority areas that Council, as a state authority, is required to address.

Community Consultation Process

Following Council endorsement of the Draft DAIP 2026-2030 for community consultation, the Draft DAIP was released for public consultation via Council’s ‘YourSay’ platform from 22 January 2026 until 13 February 2026. It is also advised that feedback received from one respondent after the consultation period ended (agreed by Council) has been incorporated into the consultation report.

The consultation process was promoted via radio, social media, Council’s website, public notices. Hard copies of the Draft DAIP were available at the administration office, Nautilus Arts Centre, and Port Lincoln Library.

Additionally:

- Two (2) drop-in sessions were held at the Port Lincoln Library, unfortunately no-one attended these sessions;
- Council’s Community, Culture and Recreation (CCR) Team held a one-on-one session with the Port Lincoln Special School (PLSS) leadership team. Students from the PLSS submitted letters requesting Council investigate the installation of language boards at prominent facilities in the community and these letters are attached as a part of the consultation process;
- Councils CCR team met with one of the Peer Network leaders for the newly established Purple Orange Peer Support Network. The Draft DAIP was then provided at their inaugural network meeting;
- Mayor Mislov, the Manager Places and Presentation and the Manager Civil Assets joined United We Made It staff and participants on their regular foreshore walk to identify accessibility barriers encountered; and
- Three other disability service providers were also directly invited to meet with Council to discuss the Draft DAIP or provide feedback via email, however the offer was not taken up.

During the consultation period, nine submissions were received through the YourSay platform, in writing or via email. The submissions, together with the letters from the PLSS students have been provided in full in the attached submissions report (de-identified).

The following table summarises feedback received and notes where this is already addressed in the DAIP, where it may be out of scope or where additional actions have been incorporated into the DAIP.

Submission 1	Corresponding Action
A disability pride flag has been donated to United We Made It. Recommend Council view the flag for use in community promotions	Noted. No edits or addition to DAIP required
Submission 2	Corresponding Action
Request to bring forward information regarding accessible document formats	This is a valid request and has been actioned.
Request for all council plans and strategies to be provided in accessible formats	Addressed in Action 24: <i>Investigate development of easy read versions of Council plans and strategies</i>
Concerns regarding public transport not being addressed in the plan.	Addressed in Action 26: <i>Continue to advocate to state and federal governments for accessible and connected public transport services.</i>
Concerns regarding Priority Area 7: Collaboration, consultation and innovation where the respondent is concerned that people with disability will potentially not have the opportunity to advocate for themselves.	Addressed in Action 29: <i>Develop a register of interested residents with lived experience of disability who are interested in engaging with Council is included to ensure all voices are heard.</i>

Submission 3	Corresponding Action
Request for more accessible carparking in the CBD	This is addressed in Action 13: <i>Undertake a review of accessible carparking spaces in the CBD and across the wider Port Lincoln area</i>
Disability Flag to be displayed during events	This will be investigated as a part of Action 5: <i>Ensure all council events for 50 or more people implement best practice event management principles</i>
Assistance dog/Guide Dog Laws to be placed in all restaurants and public spaces	This is outside the scope of Council’s DAIP.
Sensory spaces, facilities and events	Addressed in: Action 5: <i>Ensure all Council events for 50 or more people implement best practice event management principles</i> Action 11: <i>Consider universal design principles as part of modification to Council owned buildings, properties and facilities.</i> Action 15: <i>Review Council’s Community Infrastructure Investment Policy framework to incorporate consideration of universal design principles for applicants</i> Action 16: <i>Consider universal design principles in future Council building and facility developments.</i>
Accessible changing stations at marina and CBD	The concerns are noted and the construction of specific facilities is beyond the scope of the DAIP. However, it is addressed more broadly in Action 21: <i>Ensure new public toilet builds meet accessibility standards</i>
Wheelchair friendly footpaths, accessible ramps for Dial-a-Ride, charging stations for gophers, extra charging points for devices	Addressed broadly in: Action 18: <i>Continue to monitor vegetation along footpaths to maintain clearance for pedestrians and wheelchair users</i> Action 19: <i>Consider Universal Design principles in development and implementation of relevant Council strategies such as the Open Space Strategy, Walking and Cycling Strategy, Footpath Strategy</i> Action 26: <i>Continue to advocate to state and federal governments for accessible and connected public transport services</i> Action
Representation of people living with disability on Council.	Addressed in Action 29: <i>Develop a register of interested residents with lived experience of disability who are interested in engaging with</i>

	<p>31: <i>Continue to identify ways to improve and encourage volunteering in Council programs for people with disability</i></p> <p>32: <i>Review employment processes to maximise opportunities for people with disability and to ensure removal of barriers to inclusion</i></p> <p>35: <i>Review human resourced focused workplace policies and procedures to support people with disability to have equal opportunity for growth and success</i></p> <p>It is also recommended the following additional action be included in the DAIP (supporting preliminary investigative work already being undertaken by Council’s People and Culture Team):</p> <p><i>Engage in active collaboration with key stakeholders to secure grant funding that enables people with disability to participate in work placement initiatives at Council. In addition to pursuing these funding opportunities, continue to facilitate meaningful work experience placements both within Council and through partnerships with Council-affiliated organisations and contractors</i></p>
Submissions 7 & 8	Corresponding Action
Request for longer consultation period	This was acknowledged and it was agreed to allow an extra week for submissions to be provided.
Concerns regarding accessibility of roads and footpaths	<p>Addressed in:</p> <p>Action 18: <i>Continue to monitor vegetation along footpaths to maintain clearance for pedestrians and wheelchair users</i></p> <p>Action 19: <i>Consider Universal Design principles in development and implementation of relevant Council strategies such as the Open Space Strategy, Walking and Cycling Strategy, Footpath Strategy</i></p>
Barriers experienced in private businesses such as cafes	This is acknowledged but is unfortunately outside the scope of Council’s DAIP. Compliance with relevant accessibility legislation and requirements is required as a part of the development assessment process.
Access to foreshore, footpaths and crossings, additional concerns and suggestions	Mayor Mislov, the Manager Civil Assets and Manager Places and Presentation attended a walk-through to see and hear about barriers experienced firsthand. Specific concerns raised

	<p>have been noted and will address where possible at a project/maintenance level.</p> <p>The importance of Action 29: <i>Develop a register of interested residents with lived experience of disability who are interested in engaging with Council is included to ensure all voices are heard</i> is very evident when assessing the feedback received.</p>
<p>Access to playgrounds and park facilities</p>	<p>Addressed in: Action 17: <i>Consider the inclusive play guidelines and universal design principles when developing new or reviewing existing playgrounds</i></p>
<p>Swimming Enclosure Accessibility</p>	<p>This feedback is noted and will be provided to the Manger Places and Presentation. At a broad level it is addressed in: Action 11: <i>consider universal design principles as part of modification to Council owned buildings, properties and facilities.</i></p>
<p>Education and Community Awareness</p>	<p>Addressed in: Action 29: <i>Develop a register of interested residents with lived experience of disability who are interested in engaging with Council is included to ensure all voices are heard</i></p>
<p>Parking</p>	<p>Addressed in Action 13: <i>Undertake a review of accessible carparking spaces in the CBD and across the wider CBD area.</i> Feedback regarding enforcing carparking compliance will be passed on to the Manager Development and Regulatory Services.</p>
<p>Public Toilets</p>	<p>This is noted, and is partially addressed in Action: 21 <i>Ensure new toilet builds meet accessibility standards</i></p>
<p>Event Venues</p>	<p>This feedback is noted and will be considered in the review of the NAC Business Plan. It will also be addressed in Action 5: <i>Ensure all Council events for 50 or more people implement best practice event management principles (for example the Accessible and Inclusive Community Events toolkit)</i></p>

Submission 9	Corresponding Action
Installation of Communication Boards in prominent locations	<p>Considered a good initiative. It is therefore recommended that an additional action is included under Priority Area 5: Communication and information as follows</p> <p><i>Work collaboratively with the Port Lincoln Special School and other community stakeholders to design communication boards for installation at Council facilities and spaces. Advocate to local supermarkets and businesses to install communication boards.</i></p>

In consideration of the feedback received, the DAIP has been revised as follows:

- Advice on how to access accessible formats has been included at the beginning of the document as well as on the back cover;
- Inclusion of additional actions:
 - o *Work collaboratively with the Port Lincoln Special School and other community stakeholders to design communication boards for installation at Council facilities and spaces. Advocate to local supermarkets and businesses to install communication boards;*
 - o *Engage in active collaboration with key stakeholders to secure grant funding that enables people with disability to participate in work placement initiatives at Council;*
 - o *In addition to pursuing these funding opportunities, continue to facilitate meaningful work experience placements both within Council and through partnerships with Council-affiliated organisations and contractors.*
- Specific feedback relating to Council infrastructure, facilities and operations such as swimming enclosure accessibility, installation of dementia friendly signage and monitoring of accessible carpark use, has been provided to the respective managers.

It is recommended that the Draft DAIP, as presented as Attachment 107994 to this report, be adopted by Council with any minor amendments.



City of Port Lincoln

DISABILITY ACCESS AND INCLUSION PLAN

2026-2030

DRAFT



ACKNOWLEDGEMENT OF COUNTRY

We acknowledge the Barngarla People, the Traditional Custodians of the land on which the City of Port Lincoln rests and their continuing connection to land, sea, culture, and community.

We pay our respects to Elders past, present, and emerging, and we extend that respect to all other Aboriginal and Torres Strait Islander peoples in our community.

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Version 4
Adopted
16 March 2026
DOC ID 107994

This **Disability Access and Inclusion Plan (DAIP)** is available on www.portlincoln.sa.gov.au.

If you require a copy in an alternative format, (such as Easy Read or a fully accessible word version)

Please call: **8621 2300** or
Email: plcc@plcc.sa.gov.au



MAYOR'S MESSAGE

As Mayor of the City of Port Lincoln, I am proud to present our Disability Access and Inclusion Plan (DAIP) 2026–2030, a plan that reflects our city's ongoing commitment to being an inclusive, welcoming, and connected community for all.

This DAIP builds on the strong foundation laid by our previous DAIP, and sets out clear goals to remove barriers, improve access, and foster meaningful participation for people living with disability. Whether through inclusive communication, accessible programs, or Universal Design, we are focused on creating a city where everyone, residents and visitors alike, can contribute, participate and thrive.

We recognise that inclusion is not just about physical access, but also about changing attitudes, listening to lived experiences, and co-designing solutions that work for everyone. This DAIP has been shaped by the voices of South Australians living with disability, as part of the broader consultation undertaken for the State Disability Inclusion Plan. We are also committed to consulting with our own local community to ensure people with disability, their families, carers, advocates, and community organisations have been able to share their lived experiences, priorities and aspirations. We are proud to reflect those insights in our local DAIP and to stand alongside other councils in advancing the vision of a more accessible South Australia.

Through the initiatives outlined in this DAIP, we commit to improving access to facilities, services, and information, promoting inclusive community participation, and embedding Universal Design principles in our planning and decision-making.

I would like to thank all those who contributed to the consultation process and to the development of this DAIP. Your voices are essential to the progress we aim to make.

Together, we will continue working to ensure that Port Lincoln is a place where all people, regardless of ability, feel valued, supported, and empowered to live life to the fullest.

Diana Mislov
Mayor



ABOUT US

Port Lincoln is located on the Eyre Peninsula and situated along the shores of Boston Bay. The City of Port Lincoln (Council) area spans approximately 30.4 square kilometres and is home to a population of 14,404 people (*Australian Bureau of Statistics, Census 2021*).

Within the Eyre Peninsula region, Port Lincoln is recorded as having the highest proportion of persons living with a severe or profound disability, and the highest proportion of older people living with disability. This is reflective, not only of the relative size of the population in our Council area, but also of residents choosing to live closer to support services.

According to the 2021 Census, **6.5% of residents** in the Council area identified as needing assistance with core activities, and **12.1% of the population** aged 15+ reported providing unpaid assistance to a person with disability, long term illness or old age. Modelled estimates from the Australian Bureau of Statistics (2018) for persons living in households in Port Lincoln also show:

- 5.9% Persons with **profound or severe core activity limitation**
- 11.9% Persons with **moderate or mild core activity limitation**
- 8.7% Persons with disability who need assistance or have difficulty with **personal/health care**
- 7.2% Persons with disability aged 16 years and over who need assistance or have difficulty with **private transport**

Council acknowledges that many members of our community either live with disability or provide ongoing support and care to others who do.

Council recognises its responsibility, alongside the broader community, to create an inclusive society, where people living with disability have equitable opportunities to access services, participate in community life, and feel welcomed and supported.

OUR VISION

Council shares the State Disability Inclusion Plan 2025-2029 (State Plan) vision, 'A South Australia where no one is left behind', and believes that all people, regardless of ability, should be able to participate fully in all aspects of community life. Council recognises that upholding the rights of people living with disability is not only a legislative obligation, but a shared community responsibility, central to building a truly inclusive and equitable society.

Social inclusion is essential to individual wellbeing and quality of life. It is also critical to achieving positive life outcomes in areas such as health, education, employment, and community participation. Through this Disability Access and Inclusion Plan (DAIP) 2026-2030, Council reaffirms its commitment to ensuring Port Lincoln is a place that is welcoming, accessible, and responsive to the diverse needs of all people.

The aim of the DAIP is to guide Council's efforts in identifying, understanding, and meeting, where possible, the needs of people living with disability who live, work, volunteer, or visit our city. This DAIP seeks to promote both access and inclusion, not just in physical infrastructure, but in attitudes, policies, and day-to-day operations.

To achieve this vision, Council will continue to:

- **Promote and improve access** to Council services and facilities through practical and achievable initiatives that enhance usability and accessibility of infrastructure, public spaces, and services
- **Raise awareness among Council employees and elected members** of the rights and needs of people with disability, through ongoing training and development opportunities
- **Encourage participation** by all members of the community in Council activities and decision-making processes
- **Consider Universal Design principles** in Council infrastructure projects and developments
- **Align local actions with the priorities** of the State Plan to ensure consistency and leadership in disability access and inclusion across South Australia





OUR WORKPLACE/ STAFF

Council is an Equal Employment Opportunity employer and strives to provide a workplace free of discrimination where each person can progress to the extent of their ability as opportunities arise.

This is demonstrated in the following policy and procedure documents:

- Our Human Resources Policy framework details Council's commitment to being an equal opportunity workplace, confirming that: Council supports a workplace free from discrimination, harassment and bullying and promotes equal employment opportunity in the workplace by ensuring that no discriminatory policies, practices or procedures exist in any aspect of employment or the delivery of its services;
- Council's recruitment information package includes a statement regarding Council's aim to be an 'Equal Employment Opportunity workplace' priding itself in 'providing a workplace free of discrimination where each person can progress to the extent of their ability as opportunities arise; and
- The Volunteer Management Policy includes a statement regarding a volunteer's right 'to be recruited in accordance with equal opportunity and anti-discrimination legislation'.

STRATEGIC CONTEXT

Council has reviewed and updated its Disability Access and Inclusion Plan 2021-2025 in accordance with its responsibilities under the Disability Inclusion Act 2018 (SA). This legislation requires state authorities and local councils to develop and implement DAIPs to promote the full inclusion of people with disability in all aspects of community life.

In developing this DAIP, Council has also considered the following key frameworks:

- Disability Inclusion Act 2018 (SA)
- State Disability Inclusion Plan 2025-2029
- Australia's Disability Strategy 2021-2031
- United Nations Convention on the Rights of Persons with Disabilities

In doing so, Council recognises the key role we play in providing supportive and accessible environments to our community and visitors, and this DAIP sets out our commitment to ensuring our community is accessible to, and inclusive of, people living with disability.

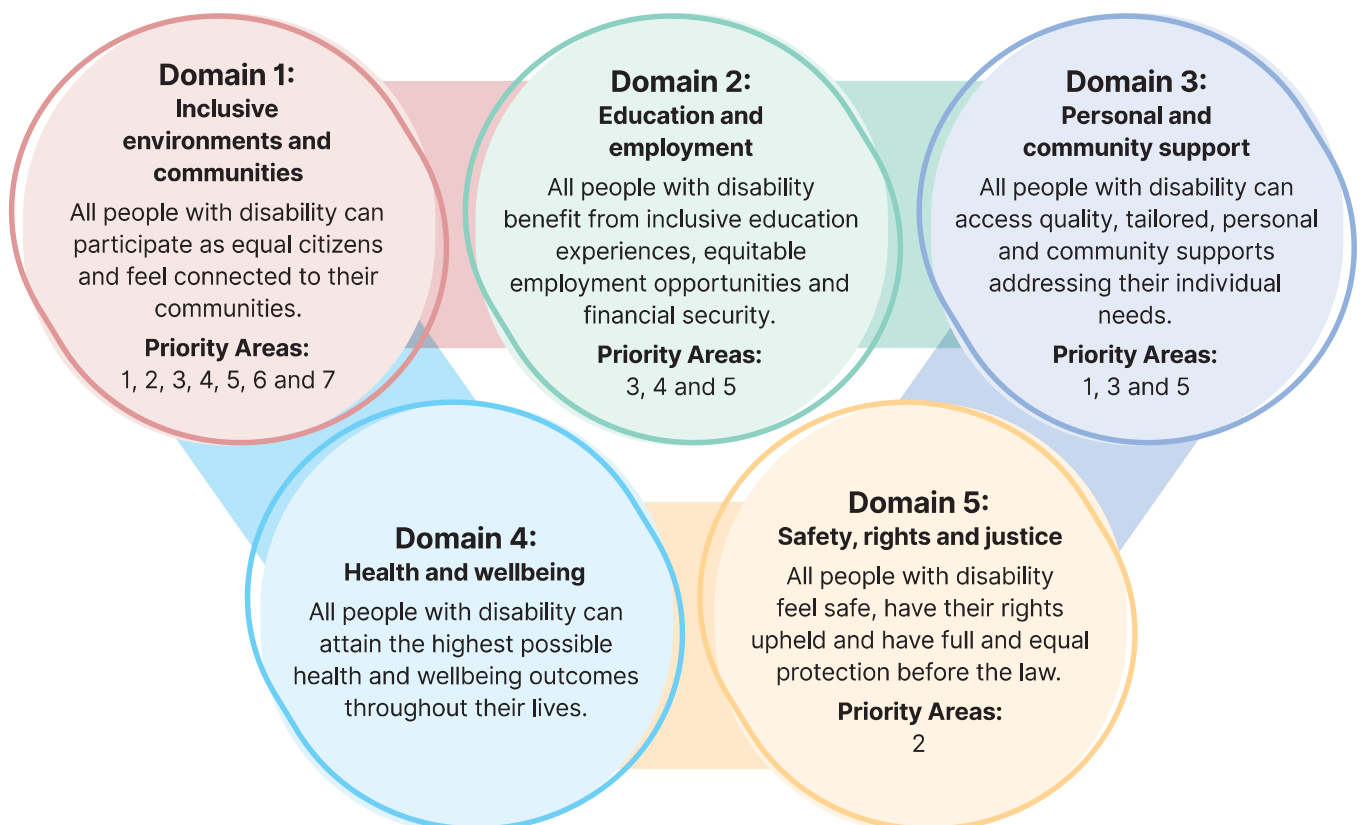
Feedback from the State Plan consultation participants highlighted, the people with disability continue to face significant barriers across five identified areas which are referred to as the Domains in the State Plan. Addressing these challenges remains a priority at both the state and

local level, and we are committed to taking meaningful action to drive lasting change. All Domains are listed below along with the Priority Areas that Council as a local government or state authority are required to address. (Refer Actions Table for full details on Domains, Priority Areas and Outcomes).

DISABILITY ACCESS AND INCLUSION PLAN DEVELOPMENT CONSULTATION

The consultation process undertaken for the development of the State Plan captured extensive feedback from people with disability, their families and carers, service providers, advocacy groups, and the broader community. This feedback informed the development of the domains, priority areas, and mandatory measures that underpin the State Plan which Council's DAIP is aligned with.

This consultation process underpinned the development of Council's draft Disability Access and Inclusion Plan 2026-2030. Following endorsement of the draft DAIP, a community consultation process will be undertaken. Feedback received as a part of this consultation process will be considered and incorporated into the draft DAIP where applicable.





RELATIONSHIP TO OTHER POLICIES, STRATEGIES, FRAMEWORKS

Strategic Directions Plan 2025 - 2034

Council's DAIP directly links to the Council's Strategic Directions Plan 2021-2030, aligning with the following goals:

Goal 1 – Economic Growth and Opportunity

We are an innovative, diverse and growing local economy

- ※ 1.3 – Continue to implement Council's Housing Strategy to expand fit for purpose housing options, including through the release of Council land and reassessing Council's City masterplan and associated zoning.

Goal 2 – Liveable and Active Communities

We are a healthy, safe, inclusive and empowered community

- ※ 2.3 – Improve accessibility and inclusion by continuing the review and implementation of Council's Disability Access and Inclusion Plan and associate actions.

Goal 5 – Community Assets and Placemaking

We are a welcoming, liveable and accessible City

- ※ 5.1 – Develop and implement a footpath and cycling Strategy to improve walking and cycling options, including improving broader pedestrian and community access.
- ※ 5.6 – Continue to implement and keep under review Council's Open Space Strategy to ensure open spaces, parks gardens and sporting facilities meet the needs of the community.

Annual Business Plan

Consideration of projects and programs to support disability access and inclusion will be undertaken as part of the development of Council's Annual Business Plans throughout the life of our DAIP 2026-2030.

Human Resource Framework

Equal opportunity policies and supportive HR practices are available to staff via Council's Human Resources Framework.

Other key Council strategies and frameworks that link to this DAIP include:

- Southern Eyre Peninsula Regional Public Health Plan
- Reconciliation Action Plan
- Cycling and Walking Strategy
- Volunteer Management Plan
- Customer Service Charter
- Empowering our elders Strategy



ACHIEVEMENTS

Key achievements arising from Council's 2021 - 2025 DAIP are listed below, confirming Council's commitment to disability access and inclusion:

- Consideration of accessibility measures being incorporated into the planning of Council led events
- Incorporating accessibility measures and considerations into Council's Community Grant Funding program eligibility criteria
- Reviewing community event application forms and templates to encourage applicants to consider incorporating accessibility measures into the planning of community led events
- Modifying our volunteer application process to support people with disability to apply and volunteer with Council at the Port Lincoln Library
- Hosted celebratory events on International Day of People Living with Disability
- Completion of the Port Lincoln Foreshore redevelopment project with Universal Design principles in mind. Key outcomes include:
 - * An inclusive nature and adventure playspace with all-abilities access to slides, tunnels, and elevated walkways, as well as features like basket swings and trampoline mats;
 - * Refurbished public toilets now compliant with the Disability Discrimination Act (DDA), along with accessible parking and a dedicated drop-off zone;
 - * An accessible beach ramp (DDA compliant) adjacent to the Town Jetty, and the installation of Mobi-Matting in partnership with the Red Cross to improve access to the water.



- Adoption of the Walking and Cycling Strategy that will guide the development of safer, more accessible and more connected transport pathways for all users including pedestrians, cyclists, and those using mobility devices, scooters and prams
- Continued improvements to its footpath network to enhance accessibility and address community concerns. New footpaths have been installed at various locations across the city, and targeted upgrades have been completed to improve connectivity and safety.

DAIP ACTIONS

No.	Action	Measure	Manager	Role	Timeframe				
					2025/26	2026/27	2027/28	2028/29	2029/30
Domain 1: Inclusive environments and communities									
Priority Area 1: Active participation									
Outcome: People with disability are active participants in accessible and inclusive communities.									
1	Encourage and support sport and recreation clubs to improve access and inclusion for people with disability via the Connected and Active Communities Program	Proportion of people with disability participating in cultural, recreation and sporting activities	Manager Community, Culture & Recreation	Advocate	within operational budget				
2	Continue to provide an inclusive and welcoming space at the Port Lincoln Library, inclusive of maintaining Dementia Friendly Accreditation		Manager Library Services	Implement	within operational budget	\$2,500	\$2,500	\$2,500	\$2,500
3	Investigate and implement specific Council led programs (e.g. library, arts and culture) for priority groups living with disability		Manager Community, Culture and Recreation	Implement	within operational budget	\$2,500	\$2,500	\$2,500	\$2,500
4	Ensure all Council event related communications use inclusive language and clearly communicate access information		All Managers	Implement	within operational budget				
5	Ensure all Council events for 50 or more people implement best practice event management principles	The number of inclusive and accessible events, both internal and external, with 50+ people following best practice event management principles. For example, the Accessible and Inclusive Community Events Toolkit	Manager Community, Culture & Recreation Manager Tourism & Economic Development	Implement	within operational budget				

No.	Action	Measure	Manager	Role	Timeframe				
					2025/26	2026/27	2027/28	2028/29	2029/30
Priority Area 2: Inclusive communities and attitudes									
Outcome: People with disability are respected and included in their communities, where inclusive attitudes and behaviours are widely demonstrated.									
6	Promoting and supporting community engagement initiatives such as celebrating International Day of People with Disability and other awareness events	The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community, including: <ul style="list-style-type: none"> The number of staff and volunteers participating in disability awareness training, including Universal Design 	Manager Community, Culture and Recreation	Facilitate	within operational budget	\$500	\$500	\$500	\$500
7	Embed disability awareness and inclusion across Council by: <ul style="list-style-type: none"> Inclusion in Employee inductions programs Delivery of disability awareness training to employees and elected members Delivery of Universal Design training to relevant staff Delivery of dementia awareness training to relevant staff 		Executive Manager People and Culture Manager Community, Culture and Recreation	Implement	within operational budget	\$3,000	\$3,000	\$3,000	\$3,000
8	Embed disability awareness and inclusion into volunteer induction and training programs		Manager Community, Culture and Recreation	Implement	within operational budget				
9	Undertake annual assessments of community grant funding applications to evaluate disability measures being incorporated	The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community, including: <ul style="list-style-type: none"> The number of workplace initiatives promoting disability inclusion 	Manager Community, Culture and Recreation	Facilitate	within operational budget (internal staff resource)				
10	Undertake assessment of Closing the Gap targets when implementing DAIP and Council RAP initiatives to ensure alignment where applicable. Seek feedback and collaborate with Council's RAP Working Party and stakeholder groups such as PLACC and PLAHS on culturally safe engagement	The number of actions embedded in our DAIP working towards Closing the Gap targets	Manager Community, Culture and Recreation	Facilitate	within operational budget (internal staff resource)				

No.	Action	Measure	Manager	Role	Timeframe					
					2025/26	2026/27	2027/28	2028/29	2029/30	
Priority Area 3: Universal Design										
Outcome: Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.										
11	Consider Universal Design principles as part of modification to Council owned buildings, properties and facilities. Record and report on accessibility modifications to public-facing Council buildings, including details such as the type of modification (e.g. signage installation, door widening)	The number of public-facing Council buildings, spaces, play spaces and infrastructure that are modified to improve accessibility. For example, by adding signage or widening doors	Manager Places and Presentation Manager Grants and Projects	Implement	in line with project scope					
12	Continue to review the Business Use of Footpath Policy to reflect Universal Design principles		Manager Places and Presentation	Implement	within operational budget (internal staff resource)					
13	Undertake a review of accessible carparking spaces in Council's CBD and across the wider Port Lincoln area		Manager Civil and Operations	Implement		\$15,000		\$15,000		
14	Undertake an accessibility audit of Council owned facilities to identify existing barriers that reduce access and inclusion for consideration in Council's Capital Works Program		Manager Places and Presentation	Implement				\$50,000		
15	Review Council's Community Infrastructure Investment Policy framework to incorporate the requirement for consideration of Universal Design principles for applicants		Manager Places and Presentation							within operational budget (internal staff resource)
16	Consider Universal Design principles in future Council building and facility developments. Record and report on new Council-built developments, including how Universal Design principles were incorporated	The number of new Council developments that incorporate Universal Design	Manager Places and Presentation Manager Grants and Projects	Implement	in line with project scope					

No.	Action	Measure	Manager	Role	Timeframe				
					2025/26	2026/27	2027/28	2028/29	2029/30
17	Consider the Inclusive Play Guidelines and Universal Design principles when developing new or reviewing existing playgrounds	The number of parks, reserves, beaches and playgrounds (within these areas) that are built or modified to improve accessibility	Manager Places and Presentation Manager Grants and Projects	Implement	in line with project scope				
18	Continue to monitor vegetation along footpaths to maintain clearance for pedestrians and wheelchair users		Manager Places and Presentation	Implement	within operational budgets				
19	Consider Universal Design principles in development and implementation of relevant Council strategies and documents and associated actions such as the Open Space Strategy and the Walking and Cycling Strategy		Manager Places and Presentation Manager Grants & Projects Manager Civil Assets & Operations	Implement	in line with project scope				
Priority Area 4: Accessible facilities									
Outcome: People with disability can access public toilet facilities that meet their needs when out in the community.									
20	Record how many Council owned toilets within the Council area meet relevant accessibility standards or are a designated Changing Places facility	The number of public Council owned toilet facilities across the Council area that meet accessibility standards and/or a designated Changing Places facility	Manager Places and Presentation	Implement		within operational budget (internal staff resource)			
21	Ensure new public toilet builds meet accessibility standards		Manager Places and Presentation	Implement	in line with project scope				
Priority Area 5: Communications and information									
Outcome: People with disability can find the information they need in the format(s) they need it in.									
22	Review Council website against relevant accessibility guidelines	The number of resources or materials that have been developed in accessible formats. For example, websites that meet Web Content Accessibility Guidelines (WCAG) 2.2 level AA accessibility standard or above, Auslan translations and Easy Read documents	Manager Governance and Communications	Implement		\$5,000			
23	Continue to assess gaps in library collection in regards to diversity, inclusivity and accessibility		Manager Library Services	Implement	within operational budgets				
24	Investigate development of Easy Read versions of Council Plans and Strategies		Manager Governance and Communications	Implement					\$5,000

No.	Action	Measure	Manager	Role	Timeframe				
					2025/26	2026/27	2027/28	2028/29	2029/30
25	Work collaboratively with the Port Lincoln Special School and other community stakeholders to design communication boards for installation at Council facilities and spaces such as the Port Lincoln Library, Port Lincoln Leisure Centre and parks and reserves. Advocate to local supermarkets and businesses to install communication boards	The number of resources or materials that have been developed in accessible formats. For example, websites that meet Web Content Accessibility Guidelines (WCAG) 2.2 level AA accessibility standard or above, Auslan translations and Easy Read documents	Manager Community, Culture and Recreation	Implement	within operational budgets	\$2,000	\$2,000	\$2,000	\$2,000
Priority Area 6: Transportation									
Outcome: People with disability can get to where they need to go safely.									
26	Continue to advocate to state and federal governments for accessible and connected public transport services	Total number of initiatives undertaken to promote enhanced access and safety for people with disability while using public transport	Manager Community, Culture and Recreation	Advocate	within operational budget (internal staff resource)				
Priority Area 7: Collaboration, consultation and innovation									
Outcome: People with disability are actively involved in government decisions that affect their lives.									
27	Ensure regular contact with disability stakeholder groups to identify challenges and barriers relative to participation in consultation processes by people with disability	The number of public consultations that included and sought input from people with disability	Manager Community, Culture and Recreation	Facilitate	within operational budget (internal staff resource)				
28	Investigate and implement processes to reduce barriers impacting participating in Council consultation by people with disability		Manager Governance and Communications	Implement					
29	Develop a register of interested residents with lived experience of living with disability who are interested in engaging with Council	The number of people with disability, including parents and carers, serving on committees and working groups.	Manager Community, Culture and Recreation	Implement	within operational budget (internal staff resource)				
30	Consider accessibility when upgrading AV in Council facilities and meeting rooms to support participation of people living with disability	Note: Committees are formal groups set up by councils to provide strategic advice or make decisions on disability inclusion	Manager ICT & Innovation	Implement	in line with project scope				

No.	Action	Measure	Manager	Role	Timeframe					
					2025/26	2026/27	2027/28	2028/29	2029/30	
Domain 2: Education and employment										
Priority Area 3: Targeted transitional supports										
Outcome: People with disability have supportive environments to learn, grow, and transition throughout their life.										
31	Continue to identify ways to improve and encourage volunteering in Council programs for people with disability	The number of initiatives taken to encourage people with disability to volunteer	Manager Community, Culture and Recreation	Implement						within operational budget
Priority Area 4: Access to employment opportunities										
Outcome: People with disability have opportunities to achieve, develop and succeed in their chosen fields.										
32	Review employment processes to maximise opportunities for people with disability and to ensure removal of barriers to inclusion	The number of organisational changes adopted to improve inclusive recruitment for people with disability. For example, tailoring roles to fit individuals and employer incentives	Executive Manager People and Culture	Implement						within operational budget
33	Engage in active collaboration with key stakeholders to secure grant funding that enables people with disability to participate in work placement initiatives at Council. In addition to pursuing these funding opportunities, continue to facilitate meaningful work experience placements both within Council and through partnerships with Council-affiliated organisations and contractors		Executive Manager People and Culture	Implement						within operational budget
Priority Area 5: Inclusive working environments										
Outcome: People with disability have access to supportive places to earn.										
34	Consider all reasonable modifications to staff facilities to ensure inclusion of employees with a disability	The number of workplace practices implemented to support people with disability to have equal opportunities for growth and success, including support to remain in employment. For example, outcome-based employment, flexible work arrangements, workplace adjustments and mentoring programs	Manager Places and Presentation	Implement						
35	Review human resourced focused workplace policies and procedures to support people with disability to have equal opportunities for growth and success		Executive Manager People and Culture Manager Governance, Risk and Communication	Implement						within operational budget

No.	Action	Measure	Manager	Role	Timeframe				
					2025/26	2026/27	2027/28	2028/29	2029/30
Domain 3: Personal and community support									
Priority Area 1: Accessibility									
Outcome: People with disability can easily access community supports and services.									
36	Continue to develop partnerships and initiatives with service providers and community organisations to promote support and services for people with disability. For example through the Lower Eyre Leadership Group and Youth Collective	The number of Council initiatives and improvements made to connect people with disability to community supports and services wherever they present. For example, referral hubs, mobile outreach, online information platforms, frontline worker training, and partnerships with community organisations	Manager Community, Culture and Recreation	Advocate	\$ -	\$1,000	\$1,000	\$1,000	\$1,000
37	Continue to promote community supports and services available via Council's community e-newsletter		Manager Community, Culture and Recreation	Advocate	within operational budget (internal staff resource)				
Priority Area 3: Information sharing									
Outcome: People with disability receive more coordinated and effective support when services work together and share information.									
38	Continue to participate in LGAIN and CoP meetings and with external disability service providers	The number of inter-agency meetings and initiatives to support the implementation of the State Plan and our DAIP	Manager Community, Culture and Recreation	Advocate	within operational budget (internal staff resource)				
Priority Area 5: Programs									
Outcome: Government-funded programs and services include disability-specific provisions to enable full and equal participation.									
39	Continue to assess Community Grant Funding applications received against key criteria which includes ensuring access and inclusion considerations have been identified	The number of Council grants and funding amount distributed to enhance disability inclusion	Manager Community, Culture and Recreation	Facilitate	within operational budget (internal staff resource)				
40	Modify the Community Grant Funding Program acquittal process to assess actual implementation of access and inclusion measures		Manager Community, Culture and Recreation	Implement	within operational budget (internal staff resource)				

No.	Action	Measure	Manager	Role	Timeframe					
					2025/26	2026/27	2027/28	2028/29	2029/30	
Domain 5: Safety, rights and justice Priority Area 2: Responding to emergencies Outcome: People with disability are kept safe during emergencies, with their needs planned for and prioritised.										
41	Recommend to Emergency Response lead agencies to update and develop resources and systems that consider people with disability	The number of emergency response resources and systems developed for people with disability, including the Person-Centred Emergency Preparedness (P-CEP) approach	Manager Development and Regulatory	Advocate	within operational budget (internal staff resource)					
TOTALS						\$31,500	\$11,500	\$76,500	\$16,500	

DAIP IMPLEMENTATION

The successful implementation of the DAIP will be a shared responsibility across Council, with specific actions allocated to relevant Managers and the teams they lead as outlined in the DAIP Actions Table. Oversight and coordination of the DAIP will be managed by the Community, Culture and Recreation team, ensuring that actions are progressed in a timely and effective manner. To ensure transparency and accessibility, the DAIP will be shared with staff, stakeholders, and the wider community through a media release, Council's website, social media platforms, and e-newsletters. Accessible formats and printed copies will be made available upon request to support broad engagement.

Disability access and inclusion will be embedded in Council's day-to-day operations by incorporating inclusive

principles into policy and procedure reviews, project planning, service delivery, and community engagement processes. Staff will be supported through relevant training and resources to ensure inclusive practices are upheld across all areas of work. Progress on the implementation of the DAIP will be monitored through regular internal reviews, with annual reporting provided to the Department of Human Services. People with disability will continue to be involved through ongoing collaboration, community consultation, and partnerships with relevant organisations to ensure lived experience informs the DAIP's delivery. To raise awareness and build support for the DAIP, Council will share regular updates through its communication channels and promote key inclusion initiatives and significant events throughout the year.

ACKNOWLEDGMENTS

Council acknowledges that this DAIP builds on the foundations of our previous DAIP, and we recognise the work of those who contributed to its development and implementation over past years. This updated DAIP reflects our continued commitment to access and inclusion, informed by past experience and ongoing community needs.

We would like to thank all individuals and organisations who contributed to the development of this updated DAIP, particularly those who participated in the consultation process for the State Plan. The insights gained through this broader consultation have been invaluable in shaping our local priorities and ensuring alignment with state-wide goals.

Council also recognises the contribution of people with disability, their families, carers, and advocates whose voices remain central to this work. We extend our appreciation to staff, community stakeholders, and partner organisations for their continued support and collaboration in working toward a more accessible and inclusive community.

GLOSSARY AND DEFINITIONS

Advocacy

Support that helps people with disability speak up, understand their rights, and make decisions. This includes independent advocacy (support from someone not connected to a service) and microboards (a small group that supports one person to take control of their life).

Best practice

A method or technique that has been generally accepted as superior to any alternatives because it produces results that are better than those achieved by other means, or because it has become a standard way of doing things.

Built environment

Man-made structures, features and facilities viewed collectively as an environment in which people live and work.

Civil law

A branch of law that deals with disputes between individuals, groups, or organisations. It covers areas such as contracts, property, family matters and personal injury.

Closing the Gap

A government strategy and a national agreement focused on improving life outcomes for Aboriginal peoples.

Disability Access and Inclusion Plan

A Disability Access and Inclusion Plan (DAIP) is a plan developed by state government agencies and local councils to improve access and inclusion for people with disability. Each DAIP is tailored to the specific context of the organisation and their community, outlining practical actions to remove barriers, promote participation and support the goals of the State Plan.

Department of Human Services

The Department of Human Services (DHS) is the South Australian Government agency responsible for delivering strategies, programs and services that improve the wellbeing, safety and inclusion of South Australians, particularly those who are vulnerable or disadvantaged.

Disability Inclusion Act 2018 (SA) (The Act)

A South Australian law that guides efforts to improve access and inclusion for people with disability. It requires the development of the State Disability Inclusion Plan (State Plan) and local Disability Access and Inclusion Plans and promotes choice, control, and the removal of barriers.

Diversity

Any dimension that can be used to differentiate groups and people from one another. It empowers people by respecting and appreciating what makes them different.

Domains

The key priority areas of the DAIP, shaped by emerging themes identified during state-wide consultation of the State Plan. Domains guide the focus of actions to improve access and inclusion for people with disability.

Inclusion

The intentional, ongoing effort to ensure that all people can fully participate in all aspects of life.

Initiatives

Activities or efforts aimed at creating change, improving outcomes, or meeting specific needs. This can include actions, responses, systems and services designed to support individuals or communities.

Intersectionality

How different aspects of a person's identity, such as their gender, race, class, sexuality and disability can interact to create experiences of discrimination and marginalisation. Intersectionality helps us to understand how these experiences can overlap and intersect, and how they can be challenged and addressed.

Justice system

The laws, services and processes that address legal issues and disputes. This includes the criminal justice system (for people accused of breaking the law), the civil justice system (for resolving problems like housing, family or discrimination), and the youth justice system, which responds to children and young people who come into contact with the law

LGBTIQ+

An inclusive term for people whose sexual orientation, gender identity or sex characteristics differ from the majority. It stands for lesbian, gay, bisexual, transgender, intersex, queer/questioning, asexual and other diverse identities. The + acknowledges that there are many other ways people may describe their identity and experiences.

Lived experience

The personal knowledge and understanding a person gains through direct, first-hand experience of disability.

Local councils

A system of government in South Australia under which elected local government bodies (councils) are constituted under the Local Government Act 1999 (SA).

Measures

A way to track progress and understand if things are improving over time. Measures use numbers and data and are supported by stories or feedback (qualitative data) in reporting.

Priority areas

Specific areas of focus within each domain that were identified as most important by people with disability during consultation.

Priority groups

The Act highlights seven priority groups of people that may experience overlapping disadvantage. Their needs will be considered and embedded across all State Plan measures and within DAIPs. The seven priority groups are: Aboriginal peoples with disability, culturally and linguistically diverse (CALD) people with disability, women with disability, children with disability, LGBTIQ+ people with disability, people with significant intellectual disability or who have high levels of vulnerability due to disability and people with disability who live in regional communities.

State authority

As defined in the *Disability Inclusion Act 2018 (SA)* to include a government department, an agency or instrumentality of the Crown, a local Council constituted under the *Local Government Act 1999 (SA)* or any other person or body declared by regulations to be included.

United Nations Convention on the Rights of Persons with Disabilities

United Nations Convention on the Rights of Persons with Disabilities (UNCRPD) is a human rights treaty that aims to change attitudes and approaches to people with disability. It reaffirms that all people with disability must enjoy human rights and fundamental freedoms.

Universal Design

Universal Design is defined by the [Australian Human Rights Commission](#) as designing environments so they can be accessed, understood and used by everyone regardless of age, size, ability or disability—and encompassing the creation of facilities, products, services and environments usable by all people without adaptations.

CONTACT DETAILS

Council Administration

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This **Disability Access and Inclusion Plan (DAIP)** is available on www.portlincoln.sa.gov.au. If you require a copy in an alternative format, (such as Easy Read or a fully accessible word version)

Please call: **8621 2300** or

Email: plcc@plcc.sa.gov.au





Project Name: Draft Disability Access and Inclusion Plan 2026-2030

Submission Summary

22 January 2026 – 26 February 2026

Report generated on 27 February 2026

Project Overview

The City of Port Lincoln is reviewing and updating its Disability Access and Inclusion Plan 2026–2030 (DAIP) and invited community feedback between Thursday 22 January, to Friday 13 February, 2026 to help shape the final Plan.

The draft DAIP outlines how Council will continue to improve access, inclusion and participation for people living with disability across the community. It guides how Council plans and delivers its everyday services, facilities, events and programs so they are welcoming, accessible and inclusive for people of all abilities.

The draft DAIP has been updated to align with the newly adopted State Disability Inclusion Plan 2025–2029, which reflects the priorities and lived experiences of the South Australian disability community. The updated Plan builds on the progress made under Council’s previous DAIP and includes practical, measurable actions focused on:

- Creating inclusive and accessible environments
- Improving access to information and communication
- Applying Universal Design principles in public spaces
- Supporting employment opportunities
- Enhancing safety and emergency response considerations
- Strengthening collaboration with disability organisations and service providers

Within the Eyre Peninsula region, Port Lincoln has the highest proportion of people living with severe or profound disability, as well as the highest proportion of older people living with disability, according to the 2021 Census. Council recognises the importance of ensuring local services and facilities meet the needs of the community.

Continuing to listen, learn and respond to the experiences of people living with a disability, their families and carers remains a priority. Anyone with lived experience or an interest in access and inclusion was encouraged to review the draft Plan and share their feedback.

To support inclusive participation, Community 'Drop-in' sessions were held at the Port Lincoln Library with accessible parking, ramp entry and accessible toilets available. Council staff were available to discuss the draft DAIP and recorded feedback on:

- **Thursday, 29 January 2026** – 1.00pm to 3.00pm
- **Thursday, 5 February 2026** – 10.00am to 12.00pm

The Draft Disability Access and Inclusion Plan 2026-2030 is available to review in the Key Documents section on the right. Hardcopies were also available at the Council Office, Port Lincoln Library and Nautilus Arts Centre. A read-friendly version was available upon request.

Feedback received as a part of this consultation process will be considered and incorporated into the draft DAIP where applicable.

Draft Disability Access and Inclusion Plan 2026-2030

Number of Submissions : 9

Respondent	Subject	Description	Attachments
1. [REDACTED]	Submission - Draft Disability Access and Inclusion Plan 2026-2030	As part of the disability access and inclusion plan I would just like to let you know I have donated a disability pride flag designed by Ann Magill to United we made it which might be good to take a look at prior to your final draft (please see attached photo for references) incase it can be of use for any of the community promotions	Refer Attachment 1
2. [REDACTED]	Enquiry - Draft Disability Access and Inclusion Plan 2026-2030	Comments attached	Refer Attachment 2
3. [REDACTED] [REDACTED]	Disability	Additional feedback provided. Comments attached	Refer Attachment 3
4. [REDACTED] [REDACTED]	DAIP feedback	Please install dementia-friendly signage throughout the community and particularly signage on toilets. Neighbouring Council's have upgraded their toilet signage and toilet seats in contrasting colour (not black) against the white cisterns for improved sight/perception and awareness. Thank you for including Dementia Inclusive language guidelines in the DAIP https://www.dementia.org.au/about-dementia/how-talk-about-dementia Thank you for including dementia-friendly strategies in the DAIP for our organisation and community .	

Report generated on 27 February 2026

Respondent	Subject	Description	Attachments
5. [REDACTED]	Submission - Draft Disability Access and Inclusion Plan 2026-2030	<p>I have multiple disabilities, I have two children with disabilities, and have a friend who uses an electronic mobility vehicle. The issues face in the community that make the biggest impact are as follows.</p> <p>Firstly, accessible toilets are few and far between, especially outside business hours when I prefer to get my exercise outside of the heat and huddle and bustle of the day. I would love to take my kids squidding and fishing in the evenings, and on long walks, but I can't because the toilets are locked and it's too difficult to find one to use without packing everything up or leaving my kids alone while I go and find a toilet, and that's not happening, so we miss out on that opportunity.</p> <p>Secondly, the footpaths! They are extremely difficult for anyone with a mobility device or pram, or anything with wheels to use because they are uneven risking toppling over, have obstacles that can cause falls or slips, and are too narrow to navigate around other people, uneven ground, rubbish bins and cars that are parked on the footpaths, without going onto the road which is scary and dangerous.</p> <p>Finally, educating the public or enforcing the laws about how to give way to pedestrians using the footpaths, especially near shopping and carpark driveways. Too often impatient drivers cut us off and don't give way, or intimidate us by not leaving us much room.</p>	
6. [REDACTED]	Disability Access and Inclusion Plan for 2026-2030 Feedback	Comments attached	Refer Attachment 4
7. & 8. [REDACTED]	Draft Disability Access and Inclusion Plan - Invitation to Provide Feedback	Comments attached	Refer Attachment 5 And Attachment 6

Respondent	Subject	Description	Attachments
9. [REDACTED] [REDACTED] [REDACTED]	Council Letters From PLSS	Student proposal letters that have some ideas about where communication boards could be located around town.	Attachment 7

Attachment 1

 **National Disability Rights Network**
19 July 2025 · 🌐

Ever wondered what the Disability Pride Flag represents? Each color and design element carries powerful meaning about inclusion and honoring our community's history.
Swipe through to learn what the colors, stripes, and background symbolize. [#DisabilityPride](#)
[#DisabilityRights](#) [#InclusionMatters](#)



UNPACKING THE DISABILITY PRIDE FLAG

WHAT DO THE COLORS REPRESENT?

- Sensory Disabilities
- Mental Health-Related Disabilities
- Undiagnosed and Invisible Disabilities
- Cognitive and Intellectual Disabilities
- Physical Disabilities

WHAT ABOUT THE BACKGROUND?

The dark gray background represents mourning for those we have lost from the disability community due to ableist violence, eugenics, abuse, neglect and suicide.

OTHER REPRESENTATIVE GRAPHIC ELEMENTS

- The parallel stripes represent solidarity across the entire disability community.
- The band cutting diagonally across the flag represents how we must cut through barriers and red tape for inclusion.

Attachment 2

I am a young adult living in Port Lincoln with a disability, I've lived here my whole life, but only gained my disability recently.

I love what's been done with the front street, especially the new toilet block. Continuing to make spaces accessible (for example, wheelchair accessible toilets that are up to code at our ovals and netball courts) but I have some complaints.

The largest complaint is that the disability access plan only mentions the other accessible formats on the 30th page of the pdf. This information should be available at the very beginning. A person who needs to run the document through read-aloud software doesn't know where they can download a compatible copy. The person who prefers a simplified English version of the plan isn't going to scan through 30 pages to find out they have one. And additionally, to gain these accessible plans only a phone number is listed. No address or office, no phone number. How are nonverbal adults supposed to get a version of the plan they can actually use?

I sincerely hope these accessible plan versions are available not just for the disability access plan but for all the drafts the council makes. Lincolnites with disabilities are using our roads and cycling paths, they're using our dog parks and ovals and they're residing in our houses and paying council rates.

As for the plan itself, there was no details about public transport. For many people with disabilities, the only way they can get into town is with the On Demand Bus, a bus that is severely understaffed yet it provides a crucial service. I think the most important thing the council can do is gain the funding for more bus drivers, and create advocacy about using the bus—especially in disability spaces like the public library, the hospital, and care businesses that work with disabled adults. The bus is a crucial part of many disabled people's lives, allowing them to access businesses, work, and the broader community where they otherwise couldn't.

The disability consultant group is an excellent idea, but I'm worried about how the people will be selected. The plan mentioned that carers, support services and other professionals will be included in this category. This runs the risk of having a group compiled entirely of people who don't have disabilities advocating on behalf of those who do. It's so important to bring adults with disabilities into the room—those with physical disabilities, intellectual disabilities and neurological disabilities, where possible. I would suggest determining a ratio of people who identify as having a disability to be part of this group. This isn't to discount the importance of carers and other services, but it's important to use those perspectives to *support* the advocacy of people with disabilities. A nonverbal adult may approve for someone to advocate verbally for them, but a wheelchair user is perfectly capable of doing that role their self.

As a young adult with a disability I have a unique perspective on disability accessibility, not only through my own experience but with my work, my family, and the wider community. I have the chance to notice the barriers in society but I am capable of helping others overcome them. I hope the council takes these words to heart (and cuts out all the fluff from that plan in the process)

Attachment 3

Port Lincoln city council disability access and inclusion plan

I would like to put in my recommendations to the DAIP please read as follows

As part of the new SA disability parking permit criteria I would like to see more Disability Parking allocated parks as a priority to health and the shopping precinct and public toilet areas .

Disability flag publicised regularly as part of a inclusive town not only for tourists but the local community when required such as Tunarama and public events

Assistance dog /Guide dog laws placed in all restaurants cafe and public venues to prevent unlawful discrimination and abuse for the need of the person independantly on a daily basis including Taxi and all local public transport including a no fee for registration of the gov accredited animal.

invisible disability friendly stickers placed at venues to compliment the new plan so it's all streamlined as a disability inclusion friendly town

More usage of the mobility wheelchairs for all disability users and their carers to enjoy the water activities on the foreshore for health and well being more available community Awareness of the insurance for their usage

More sensory friendly venues (quiet time)dimmed lights for disability access for ppl with both cognitive and diagnosed anxiety disorders .

Sensory friendly space for public events such as our Tunarama parade to help with sensory challenged public including fidget toys weighted blankets and accessible noise cancelling head phones accesable for use (put out a suggestion list to the community for ideas)or bring own regulation requirements from home

Accessible changing stations placed both out the marina and placed close to city centre available for tourist and the public including all health Venus as limited placement requires 20 min access if taxi transport isn't available if going forward is at opposite end of town

Wheelchair friendly safe venue including more flat concreted paths for mobility and disability bikes and more accessible ramps for dial a ride for mobility challenged community . And charging stations as we have for electric cars made available for gophers also

A representation of community members that live with a disability to be put on council for disability access to represent the needs of all the Disability community as listed on the disability inclusion flag (please check at United We Made it for disability flag example to cover all disability council representatives and community Not all disabilities are visible stickers displayed at venues please check with United we made it example as a extra complimentary into the draft plan and very inexpensive

More visual communication boards like the one at the newly implemented playground placed at the pool and other venues to help the non verbal in our community engage with their carers friends and community members

Extra Charging ports for communication devices required on a 24 7 basis .to be placed at venues if required away from home or out socially after hours

Report generated on 27 February 2026

A plcc app to download with a map and or a extra tab on the plcc website for tourists info ((similar to the disability toilet maps made available))prior to visiting where all their accessible requirement's needs are such as all my suggestions in this email(I feel the more info on the app or info listed on the plcc website inclusive of the DAIP draft plan the better) (including the collection points for the changing places key)

These are my suggestions and my hope is that we work hard to create a registered disability inclusive town that is available to all that live with a disability or care for a client or family member everyday including the invisible disabilities that quite often have to be justified to have the same quality of life due to lack of education Please contact me further if you need any clarification on my suggestions put forward

Attachment 4

I am writing today to provide my opinion on the future of Disability Inclusion within our council area.

Employment opportunities provide positive outcomes for people with disability that reach further than just the financial gains. Working in Disability Employment services means I have seen firsthand the positive changes and outcomes being employed in open employment can have on someone who lives with disability.

I work in a project where we support people currently working in ADE's or not working, to gain meaningful and fulfilling employment that enables the person to be valued, contribute to the community and gain independence and security for themselves and their families. A large part of this project is providing work experience opportunities for people to 'try before they buy' within an industry to see whether it is a viable option for them. The council owns and operates a number of popular participant work experience choices such as the library, art gallery, information centre, and administration/physical labour options which would provide people with disability with an opportunity to explore new and valuable experience in these fields. Opening work experiences, removing the barriers and sharing opportunity is what I would like to see.

Furthermore, I would like to see the new Disability Access and Inclusion Plan for 2026-2030 have a proactive and collaborative approach to employing people living with disability. A strategic plan that provides opportunities for employment across all council operating areas and that it is factored into all recruitment processes. The Disability Access and Inclusion Plan for 2026-2030 also needs to include participation with grassroot projects which are supporting people living with disability, meaningful involvement without the 'red tape' and with strategic steps that break down barriers in this space, not create further challenges and restrictions for people living with disability.

The Port Lincoln City Council have an opportunity to make change for people living with disability in our community, there are a number of local organisations who together could make positive partnerships with Council to ensure the opportunities are equal for the entire community, not just the people who do not live with disability.

I would like to see Council be the pillar for change in the employment space for people with disability, collaborate, co-design with people living with disability to ask what they might like for their futures in this community and prioritise changing the trajectory for the more vulnerable members of our community.

If you would like to discuss this feedback further or if you would like our service to provide further contributions, please don't hesitate to contact me. Working together I feel we could really make some substantial difference.

Attachment 5

Disability Access and Inclusion Plan Feedback

Introduction

Firstly, thank you for providing the community with an opportunity to offer feedback on this plan.

Feedback Process and Timeframe

For myself and my team, a longer period to provide feedback would be preferable. Despite our efforts to reach out to as many people as possible, as of Wednesday, 10th February, many were still unaware that this plan was available for their input.

With additional time, the plan could be shared more widely. Many community members questioned where the plan was shared, and for people with disabilities, extra time is often needed to put together meaningful feedback.

To let people know when it will be available for feedback giving them some lead up time.

Accessibility Improvements and Ongoing Challenges

It is encouraging to see improvements reflected in the plan. However, one significant concern for our team is the accessibility of footpaths and roads, including the height of kerbs, potholes, and uneven surfaces. We are particularly focusing on the areas we use.

Accessibility is not only about overcoming physical barriers; the visual aspects of the environment can cause anxiety for people with disabilities, discouraging them from even attempting to engage.

Environmental Barriers Around Cafés

We have discussed the visual and environmental challenges surrounding cafés. For example, navigating the area around the Beach Bakery on King Street is particularly hazardous and visually overwhelming for people with disabilities. Many people have invisible disabilities, which are often forgotten, and such environments could trigger significant distress if they attempt to negotiate them independently or even with a support worker.

Upon entering the bakery, the first thing visible is a large step down. Although a ramp is available, it is located on the other side and requires navigating through numerous chairs, tables, and people. While this is a privately owned business, planning approval

and education are key to encouraging owners to think differently about accessibility and inclusion.

Access Along the Foreshore

Our team walks along the foreshore daily, and crossing the road together is challenging. There is a walkway on Tasman Terrace close to the intersection from Eyre Street to King Street, but crossing Eyre Street is difficult due to its width, and then crossing Tasman Terrace presents further challenges. The walkway provides tactile paving at each end, but we must rely on there being no traffic or people stopping, while also being cautious of cars turning.

We suggest considering a zebra crossing at this location, but further down the road. The other side may be complicated by the drive-through near the Beach Bakery and Chinese Restaurant.

To cross the road at this stage, we walk through Whirley's car park, where the Electric Car Charging station is located. If there is a car there, that is a risk as well and there are many hurdles for us to negotiate when we work through this area.

The best alternative for us would be to have a footpath on Eyre Street alongside Whirley's carpark that then joins the Tasman Terrace footpath. At present, walking along here is very unlevel and a huge hazard for walkers, prams, wheelchairs, and frames.

Our team crosses with support, but it is difficult to negotiate the oncoming cars and those that turn. For those attempting it independently, it is even more difficult. This issue also affects people with young children and the elderly, not just people with disabilities.

If we try to access the foreshore where the traffic light is at the other end on the corner of City Motors, once we get to the other side by the Boston Hotel to access the foreshore, we either have to walk along the road to get to the footpath by the Boston or walk through the garden.

It is quite difficult to explain without going into depth, but I would suggest someone coming along with us for a walk one day so we can explain more easily.

Access to Playground and Park Facilities

Some parks have great facilities with great paths, but some entries to toilets have a small lip as you go in. Even though it is small, many people can't see this, and it is a big tripping hazard. Sometimes a small lip is worse than a big one. An example of this is Puckridge Park facilities—a slight gradient is a better option and better for a wheelchair or walker.

Swimming Enclosure Accessibility

A few of our team members regularly use the swimming enclosure, while others opt for the Leisure Centre due to accessibility challenges. Although the enclosure is a fantastic facility and provides many benefits for our group, it is not without its difficulties.

Entry and Access Challenges

Some team members find the steps at the entry points particularly challenging. The addition of a ramp at one of these entry points would greatly improve accessibility and encourage more people to use the swimming enclosure.

Equipment and Safety Considerations

For individuals who use wheelchairs, walking frames, and prams, it would be beneficial to provide tethering points. These would allow people to safely fasten their mobility aids while using the enclosure, improving safety and convenience for all users.

Changing Facilities

Looking to the future, it would be helpful to have changing rooms and showers available at the swimming enclosure. Most existing toilets are too cramped for comfortable changing. While there is a disability toilet, standard toilets are not suitable for changing, making the addition of proper changing facilities an important consideration for improving accessibility and user experience.

Education and Community Awareness

As a team trained to work with people with disabilities, we learn new things from those we support every day. Education that encourages people to think differently when planning—whether for a building, a form, or a meeting—would serve as a valuable reminder. In turn, this helps to educate more members of the community to adopt a broader perspective.

Getting this information from someone who has an invisible disability would be valuable. People tend to forget these individuals and often see disability only when they see a wheelchair or people who look different, whereas there are many people with an invisible disability.

Something to think about is many people who have an invisible disability or any disability also have sensory needs and overloads and having some understanding of some of these when organising council events may be beneficial for inclusion in the future.

Once again thank you for the opportunity to have some input in to the draft plan and please get in touch if there is anything you wish me to explain in more detail.

Attachment 6

We really appreciated the visit today from Mayor Diana, as well as Brad, Glen, Carla, and Tullia. Thank you for joining us on a walk, listening to our concerns about accessing the foreshore, and explaining what the council is already working on.

We also appreciate your openness and willingness to explore options to improve access for everyone. Our team felt heard and valued.

We'll keep the lines of communication open and report any issues regularly. Thank you, too, updating us on how maintenance is reported.

1. Footpaths and Crossings

- **Unsafe Crossings and High Gutters:** The gutters on Liverpool Street are too high for people with disabilities to navigate, forcing them to walk behind parked cars to reach the main crossing. This presents a significant safety risk, especially for wheelchair users and those with mobility challenges. For example, after getting out of a taxi, individuals struggle to access the crossing due to the height of the gutter.

We now understand this is not a council problem but have noted anyway as it has a big impact on some of our participants.

- **Lack of Footpaths at Crossings:** When crossing with a wheelchair, walking frame, or stick, there is often no footpath available, only lawn. This makes it extremely difficult to walk or push a wheelchair, particularly in wet or uneven conditions.
- Notable crossing Tasman Terrace. by Eyre St corner and particularly as the other side of the road behind the units on Eyre St often has cars parked behind and doesn't allow us safe access.
- **Unsafe Drains:** Drains covered with sheet metal although some are painted yellow, are unstable and protrude, creating a tripping hazard. These are particularly dangerous for vision-impaired residents and those using mobility aids.
- **Wayfinding Lines and Railings:** The area past the silos is very unsafe. It is a well-used path where people often pass each other in opposite directions. There is a risk of stumbling and falling onto rocks. During a recent visit, Guide Dogs representatives were alarmed at the lack of railings and wayfinding lines, highlighting the pathway's unsuitability for those with vision impairments.

Additional Concerns and Suggestions

- **Charging Stations:** When cars are plugged in at charging stations, the pathway is obstructed, making it hard to walk through. A safe footpath alongside Eyre Street and Whirleys carpark is recommended.
- **More Zebra Crossings:** Drivers do not always stop at walkways without marked lines. Increasing the number of zebra crossings would improve pedestrian safety, especially for people with disabilities and aged.
- **Truck Traffic:** Trucks travelling through the middle of town make crossings even more hazardous, reinforcing the need for additional crossings.

We understand the trucks are not a council problem, but they have a big impact on people being able to access their community safely.

2. Parking

Key Issues

- **Disabled Carparks Frequently Unavailable:** In Tasman Terrace, disabled carparks are often occupied by people without disabilities. There are not enough designated spaces, and they are always full.
- **Enforced Parking and Visibility:** Behind Beach Bakery, cars are frequently double parked, obstructing views along the road. There is no footpath on the lawn opposite, which is particularly challenging for those unsteady on their feet.
- We have a disabled carpark in our park which we had put in by the owner of Harwill Court. It always gets regularly used by people accessing Precision Radiology or the dentist, making it unavailable for those who need it in Harwill Court. Therefore, indicating the need for more disabled carparks in this area.

3. Public Toilets

- **Lack of Disability Toilets:** There are no accessible toilets near the yacht club. The surrounding area is uneven, making access even more challenging.
- **Insufficient Accessible Facilities:** When disability toilets are unavailable, people must use standard toilets, which are often too small and difficult to access. The doors typically open inwards, restricting movement for wheelchair users and others needing support whilst in the toilet.
- List locations of disability toilets on the council website for locals and visitors.

Daily Impact: The absence of accessible toilets limits participation in community events, recreational outings, and even basic errands. People may avoid leaving home or attending gatherings due to the uncertainty of toilet access.

4. Event Venues

Barriers to Participation

- **Access and Sensory Issues at Nautilus:** Many of our people do not attend performances at the Nautilus due to both physical access barriers and sensory sensitivities.
- Would it be possible to have a designated time span where people who have disabilities both physical and invisible have a time when they feel comfortable without the rush of people to access their seating?
- And then if it is possible could this information be available on the Nautilus website.
- **Designated Seating Possibility:**
- We believe the front row is often used for people with a disability.
- We recommend creating a designated accessible seating area on one side of the theatre, ensuring clear sightlines to the stage and protection from obstructive dancing or direct lighting. This would support patrons with mobility or sensory needs and improve their overall experience.

██████████ report that when they have attended shows, people often dance in front of them, or lights shine directly into their eyes when they need to look up at the stage. We suggest installing barriers or signage to prevent dancing in front of accessible seating, and adjusting stage lighting to minimise glare for those seated in these areas.

██████████ say that they no longer choose to go to events at the Nautilus for this reason.

To:

Members of Port Lincoln Community

November 2025



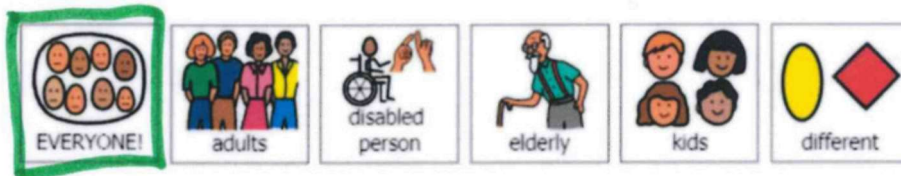
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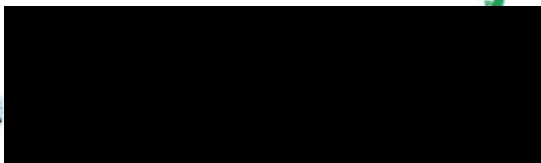
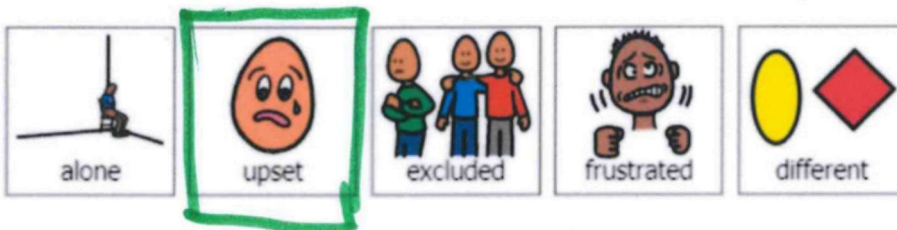
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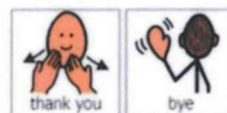
AAC is helpful for everyone in the community including:



When I do not have acces to AAC in the community, it makes me feel:



PORT LINCOLN SPECIAL SCHOOL STUDENT



To:

Members of Port Lincoln Community

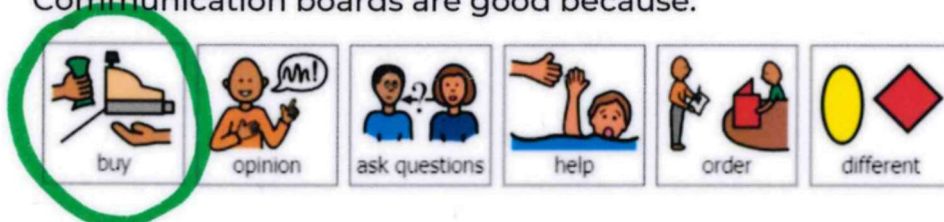
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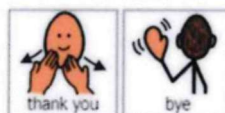
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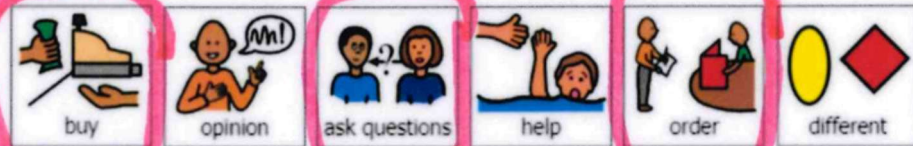


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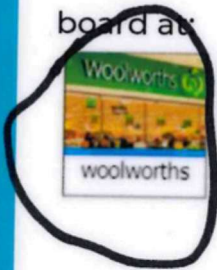
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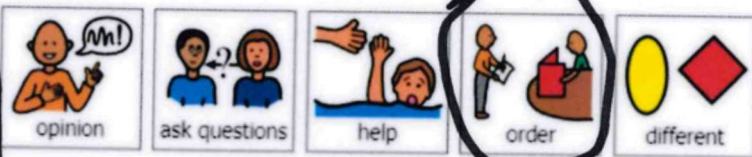
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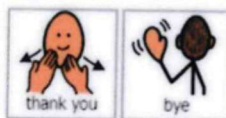
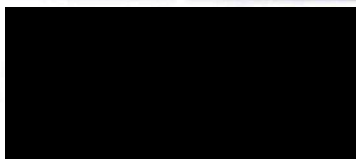
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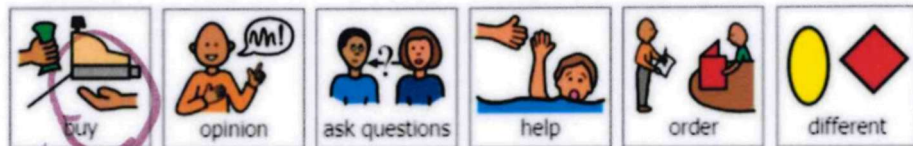
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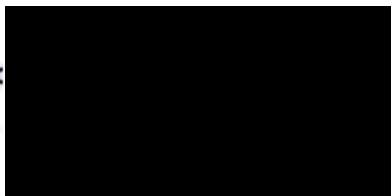
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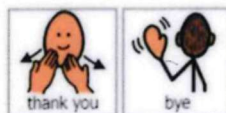
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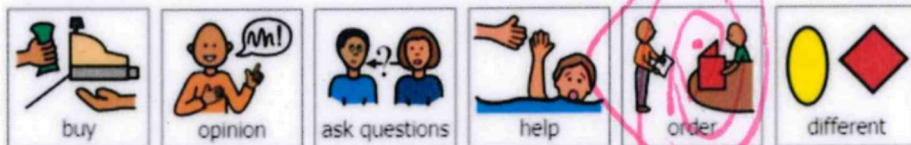
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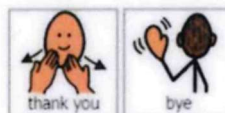
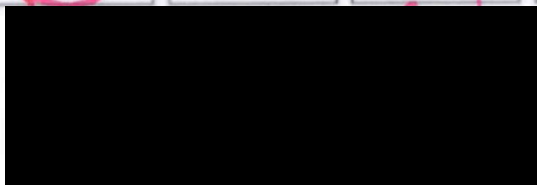
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