



Project Name: Draft Disability Access and Inclusion Plan 2026-2030

Submission Summary

22 January 2026 – 26 February 2026

Report generated on 27 February 2026

Project Overview

The City of Port Lincoln is reviewing and updating its Disability Access and Inclusion Plan 2026–2030 (DAIP) and invited community feedback between Thursday 22 January, to Friday 13 February, 2026 to help shape the final Plan.

The draft DAIP outlines how Council will continue to improve access, inclusion and participation for people living with disability across the community. It guides how Council plans and delivers its everyday services, facilities, events and programs so they are welcoming, accessible and inclusive for people of all abilities.

The draft DAIP has been updated to align with the newly adopted State Disability Inclusion Plan 2025–2029, which reflects the priorities and lived experiences of the South Australian disability community. The updated Plan builds on the progress made under Council’s previous DAIP and includes practical, measurable actions focused on:

- Creating inclusive and accessible environments
- Improving access to information and communication
- Applying Universal Design principles in public spaces
- Supporting employment opportunities
- Enhancing safety and emergency response considerations
- Strengthening collaboration with disability organisations and service providers

Report generated on 27 February 2026

Within the Eyre Peninsula region, Port Lincoln has the highest proportion of people living with severe or profound disability, as well as the highest proportion of older people living with disability, according to the 2021 Census. Council recognises the importance of ensuring local services and facilities meet the needs of the community.

Continuing to listen, learn and respond to the experiences of people living with a disability, their families and carers remains a priority. Anyone with lived experience or an interest in access and inclusion was encouraged to review the draft Plan and share their feedback.

To support inclusive participation, Community 'Drop-in' sessions were held at the Port Lincoln Library with accessible parking, ramp entry and accessible toilets available. Council staff were available to discuss the draft DAIP and recorded feedback on:

- **Thursday, 29 January 2026** – 1.00pm to 3.00pm
- **Thursday, 5 February 2026** – 10.00am to 12.00pm

The Draft Disability Access and Inclusion Plan 2026-2030 is available to review in the Key Documents section on the right. Hardcopies were also available at the Council Office, Port Lincoln Library and Nautilus Arts Centre. A read-friendly version was available upon request.

Feedback received as a part of this consultation process will be considered and incorporated into the draft DAIP where applicable.

Draft Disability Access and Inclusion Plan 2026-2030

Number of Submissions : 9

Respondent	Subject	Description	Attachments
1. [REDACTED]	Submission - Draft Disability Access and Inclusion Plan 2026-2030	As part of the disability access and inclusion plan I would just like to let you know I have donated a disability pride flag designed by Ann Magill to United we made it which might be good to take a look at prior to your final draft (please see attached photo for references) incase it can be of use for any of the community promotions	Refer Attachment 1
2. [REDACTED]	Enquiry - Draft Disability Access and Inclusion Plan 2026-2030	Comments attached	Refer Attachment 2
3. [REDACTED] [REDACTED]	Disability	Additional feedback provided. Comments attached	Refer Attachment 3
4. [REDACTED] [REDACTED]	DAIP feedback	Please install dementia-friendly signage throughout the community and particularly signage on toilets. Neighbouring Council's have upgraded their toilet signage and toilet seats in contrasting colour (not black) against the white cisterns for improved sight/perception and awareness. Thank you for including Dementia Inclusive language guidelines in the DAIP https://www.dementia.org.au/about-dementia/how-talk-about-dementia Thank you for including dementia-friendly strategies in the DAIP for our organisation and community .	

Report generated on 27 February 2026

Respondent	Subject	Description	Attachments
5. [REDACTED]	Submission - Draft Disability Access and Inclusion Plan 2026-2030	<p>I have multiple disabilities, I have two children with disabilities, and have a friend who uses an electronic mobility vehicle. The issues face in the community that make the biggest impact are as follows.</p> <p>Firstly, accessible toilets are few and far between, especially outside business hours when I prefer to get my exercise outside of the heat and huddle and bustle of the day. I would love to take my kids squidding and fishing in the evenings, and on long walks, but I can't because the toilets are locked and it's too difficult to find one to use without packing everything up or leaving my kids alone while I go and find a toilet, and that's not happening, so we miss out on that opportunity.</p> <p>Secondly, the footpaths! They are extremely difficult for anyone with a mobility device or pram, or anything with wheels to use because they are uneven risking toppling over, have obstacles that can cause falls or slips, and are too narrow to navigate around other people, uneven ground, rubbish bins and cars that are parked on the footpaths, without going onto the road which is scary and dangerous.</p> <p>Finally, educating the public or enforcing the laws about how to give way to pedestrians using the footpaths, especially near shopping and carpark driveways. Too often impatient drivers cut us off and don't give way, or intimidate us by not leaving us much room.</p>	
6. [REDACTED]	Disability Access and Inclusion Plan for 2026-2030 Feedback	Comments attached	Refer Attachment 4
7. & 8. [REDACTED]	Draft Disability Access and Inclusion Plan - Invitation to Provide Feedback	Comments attached	Refer Attachment 5 And Attachment 6

Respondent	Subject	Description	Attachments
9. [REDACTED] [REDACTED] [REDACTED]	Council Letters From PLSS	Student proposal letters that have some ideas about where communication boards could be located around town.	Attachment 7

Attachment 1

 **National Disability Rights Network**
19 July 2025 · 🌐

Ever wondered what the Disability Pride Flag represents? Each color and design element carries powerful meaning about inclusion and honoring our community's history.

Swipe through to learn what the colors, stripes, and background symbolize. [#DisabilityPride](#)
[#DisabilityRights](#) [#InclusionMatters](#)



UNPACKING THE DISABILITY PRIDE FLAG

WHAT DO THE COLORS REPRESENT?

- Sensory Disabilities
- Mental Health-Related Disabilities
- Undiagnosed and Invisible Disabilities
- Cognitive and Intellectual Disabilities
- Physical Disabilities

WHAT ABOUT THE BACKGROUND?

The dark gray background represents mourning for those we have lost from the disability community due to ableist violence, eugenics, abuse, neglect and suicide.

OTHER REPRESENTATIVE GRAPHIC ELEMENTS

- The parallel stripes represent solidarity across the entire disability community.
- The band cutting diagonally across the flag represents how we must cut through barriers and red tape for inclusion.

Attachment 2

I am a young adult living in Port Lincoln with a disability, I've lived here my whole life, but only gained my disability recently.

I love what's been done with the front street, especially the new toilet block. Continuing to make spaces accessible (for example, wheelchair accessible toilets that are up to code at our ovals and netball courts) but I have some complaints.

The largest complaint is that the disability access plan only mentions the other accessible formats on the 30th page of the pdf. This information should be available at the very beginning. A person who needs to run the document through read-aloud software doesn't know where they can download a compatible copy. The person who prefers a simplified English version of the plan isn't going to scan through 30 pages to find out they have one. And additionally, to gain these accessible plans only a phone number is listed. No address or office, no phone number. How are nonverbal adults supposed to get a version of the plan they can actually use?

I sincerely hope these accessible plan versions are available not just for the disability access plan but for all the drafts the council makes. Lincolnites with disabilities are using our roads and cycling paths, they're using our dog parks and ovals and they're residing in our houses and paying council rates.

As for the plan itself, there was no details about public transport. For many people with disabilities, the only way they can get into town is with the On Demand Bus, a bus that is severely understaffed yet it provides a crucial service. I think the most important thing the council can do is gain the funding for more bus drivers, and create advocacy about using the bus—especially in disability spaces like the public library, the hospital, and care businesses that work with disabled adults. The bus is a crucial part of many disabled people's lives, allowing them to access businesses, work, and the broader community where they otherwise couldn't.

The disability consultant group is an excellent idea, but I'm worried about how the people will be selected. The plan mentioned that carers, support services and other professionals will be included in this category. This runs the risk of having a group compiled entirely of people who don't have disabilities advocating on behalf of those who do. It's so important to bring adults with disabilities into the room—those with physical disabilities, intellectual disabilities and neurological disabilities, where possible. I would suggest determining a ratio of people who identify as having a disability to be part of this group. This isn't to discount the importance of carers and other services, but it's important to use those perspectives to *support* the advocacy of people with disabilities. A nonverbal adult may approve for someone to advocate verbally for them, but a wheelchair user is perfectly capable of doing that role their self.

As a young adult with a disability I have a unique perspective on disability accessibility, not only through my own experience but with my work, my family, and the wider community. I have the chance to notice the barriers in society but I am capable of helping others overcome them. I hope the council takes these words to heart (and cuts out all the fluff from that plan in the process)

Attachment 3

Port Lincoln city council disability access and inclusion plan

I would like to put in my recommendations to the DAIP please read as follows

As part of the new SA disability parking permit criteria I would like to see more Disability Parking allocated parks as a priority to health and the shopping precinct and public toilet areas .

Disability flag publicised regularly as part of a inclusive town not only for tourists but the local community when required such as Tunarama and public events

Assistance dog /Guide dog laws placed in all restaurants cafe and public venues to prevent unlawful discrimination and abuse for the need of the person independantly on a daily basis including Taxi and all local public transport including a no fee for registration of the gov accredited animal.

invisible disability friendly stickers placed at venues to compliment the new plan so it's all streamlined as a disability inclusion friendly town

More usage of the mobility wheelchairs for all disability users and their carers to enjoy the water activities on the foreshore for health and well being more available community Awareness of the insurance for their usage

More sensory friendly venues (quiet time)dimmed lights for disability access for ppl with both cognitive and diagnosed anxiety disorders .

Sensory friendly space for public events such as our Tunarama parade to help with sensory challenged public including fidget toys weighted blankets and accessible noise cancelling head phones accesable for use (put out a suggestion list to the community for ideas)or bring own regulation requirements from home

Accessible changing stations placed both out the marina and placed close to city centre available for tourist and the public including all health Venus as limited placement requires 20 min access if taxi transport isn't available if going forward is at opposite end of town

Wheelchair friendly safe venue including more flat concreted paths for mobility and disability bikes and more accessible ramps for dial a ride for mobility challenged community . And charging stations as we have for electric cars made available for gophers also

A representation of community members that live with a disability to be put on council for disability access to represent the needs of all the Disability community as listed on the disability inclusion flag (please check at United We Made it for disability flag example to cover all disability council representatives and community Not all disabilities are visible stickers displayed at venues please check with United we made it example as a extra complimentary into the draft plan and very inexpensive

More visual communication boards like the one at the newly implemented playground placed at the pool and other venues to help the non verbal in our community engage with their carers friends and community members

Extra Charging ports for communication devices required on a 24 7 basis .to be placed at venues if required away from home or out socially after hours

Report generated on 27 February 2026

A plcc app to download with a map and or a extra tab on the plcc website for tourists info ((similar to the disability toilet maps made available))prior to visiting where all their accessible requirement's needs are such as all my suggestions in this email(I feel the more info on the app or info listed on the plcc website inclusive of the DAIP draft plan the better) (including the collection points for the changing places key)

These are my suggestions and my hope is that we work hard to create a registered disability inclusive town that is available to all that live with a disability or care for a client or family member everyday including the invisible disabilities that quite often have to be justified to have the same quality of life due to lack of education Please contact me further if you need any clarification on my suggestions put forward

Attachment 4

I am writing today to provide my opinion on the future of Disability Inclusion within our council area.

Employment opportunities provide positive outcomes for people with disability that reach further than just the financial gains. Working in Disability Employment services means I have seen firsthand the positive changes and outcomes being employed in open employment can have on someone who lives with disability.

I work in a project where we support people currently working in ADE's or not working, to gain meaningful and fulfilling employment that enables the person to be valued, contribute to the community and gain independence and security for themselves and their families. A large part of this project is providing work experience opportunities for people to 'try before they buy' within an industry to see whether it is a viable option for them. The council owns and operates a number of popular participant work experience choices such as the library, art gallery, information centre, and administration/physical labour options which would provide people with disability with an opportunity to explore new and valuable experience in these fields. Opening work experiences, removing the barriers and sharing opportunity is what I would like to see.

Furthermore, I would like to see the new Disability Access and Inclusion Plan for 2026-2030 have a proactive and collaborative approach to employing people living with disability. A strategic plan that provides opportunities for employment across all council operating areas and that it is factored into all recruitment processes. The Disability Access and Inclusion Plan for 2026-2030 also needs to include participation with grassroots projects which are supporting people living with disability, meaningful involvement without the 'red tape' and with strategic steps that break down barriers in this space, not create further challenges and restrictions for people living with disability.

The Port Lincoln City Council have an opportunity to make change for people living with disability in our community, there are a number of local organisations who together could make positive partnerships with Council to ensure the opportunities are equal for the entire community, not just the people who do not live with disability.

I would like to see Council be the pillar for change in the employment space for people with disability, collaborate, co-design with people living with disability to ask what they might like for their futures in this community and prioritise changing the trajectory for the more vulnerable members of our community.

If you would like to discuss this feedback further or if you would like our service to provide further contributions, please don't hesitate to contact me. Working together I feel we could really make some substantial difference.

Disability Access and Inclusion Plan Feedback

Introduction

Firstly, thank you for providing the community with an opportunity to offer feedback on this plan.

Feedback Process and Timeframe

For myself and my team, a longer period to provide feedback would be preferable. Despite our efforts to reach out to as many people as possible, as of Wednesday, 10th February, many were still unaware that this plan was available for their input.

With additional time, the plan could be shared more widely. Many community members questioned where the plan was shared, and for people with disabilities, extra time is often needed to put together meaningful feedback.

To let people know when it will be available for feedback giving them some lead up time.

Accessibility Improvements and Ongoing Challenges

It is encouraging to see improvements reflected in the plan. However, one significant concern for our team is the accessibility of footpaths and roads, including the height of kerbs, potholes, and uneven surfaces. We are particularly focusing on the areas we use.

Accessibility is not only about overcoming physical barriers; the visual aspects of the environment can cause anxiety for people with disabilities, discouraging them from even attempting to engage.

Environmental Barriers Around Cafés

We have discussed the visual and environmental challenges surrounding cafés. For example, navigating the area around the Beach Bakery on King Street is particularly hazardous and visually overwhelming for people with disabilities. Many people have invisible disabilities, which are often forgotten, and such environments could trigger significant distress if they attempt to negotiate them independently or even with a support worker.

Upon entering the bakery, the first thing visible is a large step down. Although a ramp is available, it is located on the other side and requires navigating through numerous chairs, tables, and people. While this is a privately owned business, planning approval

and education are key to encouraging owners to think differently about accessibility and inclusion.

Access Along the Foreshore

Our team walks along the foreshore daily, and crossing the road together is challenging. There is a walkway on Tasman Terrace close to the intersection from Eyre Street to King Street, but crossing Eyre Street is difficult due to its width, and then crossing Tasman Terrace presents further challenges. The walkway provides tactile paving at each end, but we must rely on there being no traffic or people stopping, while also being cautious of cars turning.

We suggest considering a zebra crossing at this location, but further down the road. The other side may be complicated by the drive-through near the Beach Bakery and Chinese Restaurant.

To cross the road at this stage, we walk through Whirley's car park, where the Electric Car Charging station is located. If there is a car there, that is a risk as well and there are many hurdles for us to negotiate when we work through this area.

The best alternative for us would be to have a footpath on Eyre Street alongside Whirley's carpark that then joins the Tasman Terrace footpath. At present, walking along here is very unlevel and a huge hazard for walkers, prams, wheelchairs, and frames.

Our team crosses with support, but it is difficult to negotiate the oncoming cars and those that turn. For those attempting it independently, it is even more difficult. This issue also affects people with young children and the elderly, not just people with disabilities.

If we try to access the foreshore where the traffic light is at the other end on the corner of City Motors, once we get to the other side by the Boston Hotel to access the foreshore, we either have to walk along the road to get to the footpath by the Boston or walk through the garden.

It is quite difficult to explain without going into depth, but I would suggest someone coming along with us for a walk one day so we can explain more easily.

Access to Playground and Park Facilities

Some parks have great facilities with great paths, but some entries to toilets have a small lip as you go in. Even though it is small, many people can't see this, and it is a big tripping hazard. Sometimes a small lip is worse than a big one. An example of this is Puckridge Park facilities—a slight gradient is a better option and better for a wheelchair or walker.

Swimming Enclosure Accessibility

A few of our team members regularly use the swimming enclosure, while others opt for the Leisure Centre due to accessibility challenges. Although the enclosure is a fantastic facility and provides many benefits for our group, it is not without its difficulties.

Entry and Access Challenges

Some team members find the steps at the entry points particularly challenging. The addition of a ramp at one of these entry points would greatly improve accessibility and encourage more people to use the swimming enclosure.

Equipment and Safety Considerations

For individuals who use wheelchairs, walking frames, and prams, it would be beneficial to provide tethering points. These would allow people to safely fasten their mobility aids while using the enclosure, improving safety and convenience for all users.

Changing Facilities

Looking to the future, it would be helpful to have changing rooms and showers available at the swimming enclosure. Most existing toilets are too cramped for comfortable changing. While there is a disability toilet, standard toilets are not suitable for changing, making the addition of proper changing facilities an important consideration for improving accessibility and user experience.

Education and Community Awareness

As a team trained to work with people with disabilities, we learn new things from those we support every day. Education that encourages people to think differently when planning—whether for a building, a form, or a meeting—would serve as a valuable reminder. In turn, this helps to educate more members of the community to adopt a broader perspective.

Getting this information from someone who has an invisible disability would be valuable. People tend to forget these individuals and often see disability only when they see a wheelchair or people who look different, whereas there are many people with an invisible disability.

Something to think about is many people who have an invisible disability or any disability also have sensory needs and overloads and having some understanding of some of these when organising council events may be beneficial for inclusion in the future.

Once again thank you for the opportunity to have some input in to the draft plan and please get in touch if there is anything you wish me to explain in more detail.

Attachment 6

We really appreciated the visit today from Mayor Diana, as well as Brad, Glen, Carla, and Tullia. Thank you for joining us on a walk, listening to our concerns about accessing the foreshore, and explaining what the council is already working on.

We also appreciate your openness and willingness to explore options to improve access for everyone. Our team felt heard and valued.

We'll keep the lines of communication open and report any issues regularly. Thank you, too, updating us on how maintenance is reported.

1. Footpaths and Crossings

- **Unsafe Crossings and High Gutters:** The gutters on Liverpool Street are too high for people with disabilities to navigate, forcing them to walk behind parked cars to reach the main crossing. This presents a significant safety risk, especially for wheelchair users and those with mobility challenges. For example, after getting out of a taxi, individuals struggle to access the crossing due to the height of the gutter.

We now understand this is not a council problem but have noted anyway as it has a big impact on some of our participants.

- **Lack of Footpaths at Crossings:** When crossing with a wheelchair, walking frame, or stick, there is often no footpath available, only lawn. This makes it extremely difficult to walk or push a wheelchair, particularly in wet or uneven conditions.
- Notable crossing Tasman Terrace. by Eyre St corner and particularly as the other side of the road behind the units on Eyre St often has cars parked behind and doesn't allow us safe access.
- **Unsafe Drains:** Drains covered with sheet metal although some are painted yellow, are unstable and protrude, creating a tripping hazard. These are particularly dangerous for vision-impaired residents and those using mobility aids.
- **Wayfinding Lines and Railings:** The area past the silos is very unsafe. It is a well-used path where people often pass each other in opposite directions. There is a risk of stumbling and falling onto rocks. During a recent visit, Guide Dogs representatives were alarmed at the lack of railings and wayfinding lines, highlighting the pathway's unsuitability for those with vision impairments.

Additional Concerns and Suggestions

- **Charging Stations:** When cars are plugged in at charging stations, the pathway is obstructed, making it hard to walk through. A safe footpath alongside Eyre Street and Whirleys carpark is recommended.
- **More Zebra Crossings:** Drivers do not always stop at walkways without marked lines. Increasing the number of zebra crossings would improve pedestrian safety, especially for people with disabilities and aged.
- **Truck Traffic:** Trucks travelling through the middle of town make crossings even more hazardous, reinforcing the need for additional crossings.

We understand the trucks are not a council problem, but they have a big impact on people being able to access their community safely.

2. Parking

Key Issues

- **Disabled Carparks Frequently Unavailable:** In Tasman Terrace, disabled carparks are often occupied by people without disabilities. There are not enough designated spaces, and they are always full.
- **Enforced Parking and Visibility:** Behind Beach Bakery, cars are frequently double parked, obstructing views along the road. There is no footpath on the lawn opposite, which is particularly challenging for those unsteady on their feet.
- We have a disabled carpark in our park which we had put in by the owner of Harwill Court. It always gets regularly used by people accessing Precision Radiology or the dentist, making it unavailable for those who need it in Harwill Court. Therefore, indicating the need for more disabled carparks in this area.

3. Public Toilets

- **Lack of Disability Toilets:** There are no accessible toilets near the yacht club. The surrounding area is uneven, making access even more challenging.
- **Insufficient Accessible Facilities:** When disability toilets are unavailable, people must use standard toilets, which are often too small and difficult to access. The doors typically open inwards, restricting movement for wheelchair users and others needing support whilst in the toilet.
- List locations of disability toilets on the council website for locals and visitors.

Daily Impact: The absence of accessible toilets limits participation in community events, recreational outings, and even basic errands. People may avoid leaving home or attending gatherings due to the uncertainty of toilet access.

4. Event Venues

Barriers to Participation

- **Access and Sensory Issues at Nautilus:** Many of our people do not attend performances at the Nautilus due to both physical access barriers and sensory sensitivities.
- Would it be possible to have a designated time span where people who have disabilities both physical and invisible have a time when they feel comfortable without the rush of people to access their seating?
- And then if it is possible could this information be available on the Nautilus website.
- **Designated Seating Possibility:**
- We believe the front row is often used for people with a disability.
- We recommend creating a designated accessible seating area on one side of the theatre, ensuring clear sightlines to the stage and protection from obstructive dancing or direct lighting. This would support patrons with mobility or sensory needs and improve their overall experience.

██████████ report that when they have attended shows, people often dance in front of them, or lights shine directly into their eyes when they need to look up at the stage. We suggest installing barriers or signage to prevent dancing in front of accessible seating, and adjusting stage lighting to minimise glare for those seated in these areas.

██████████ say that they no longer choose to go to events at the Nautilus for this reason.

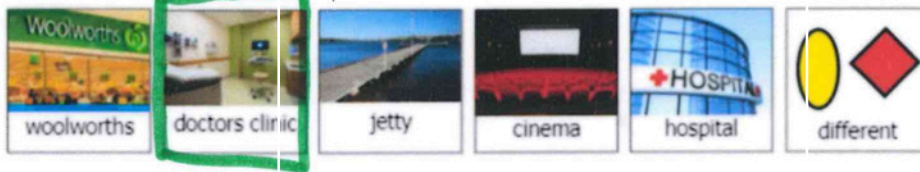
To:

Members of Port Lincoln Community

November 2025



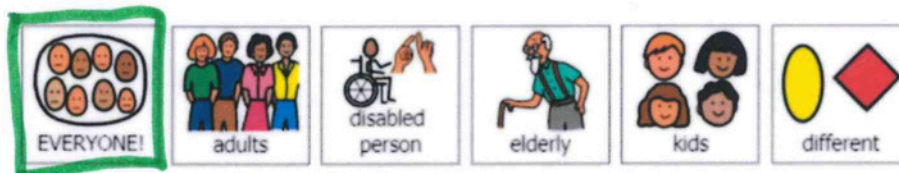
We need more AAC in our community. I think we should put a communication board at:



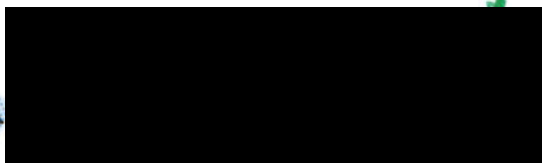
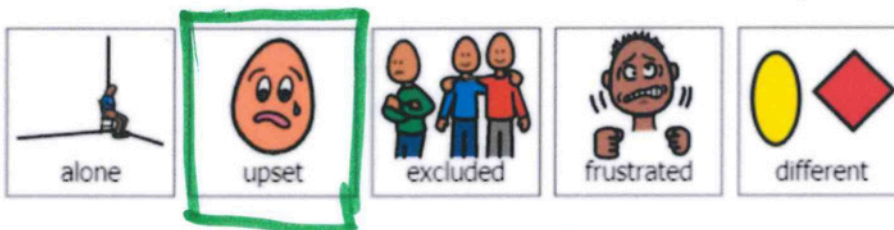
Communication boards are good because:



AAC is helpful for everyone in the community including:



When I do not have acces to AAC in the community, it makes me feel:



PORT LINCOLN SPECIAL SCHOOL STUDENT



To:

Members of Port Lincoln Community

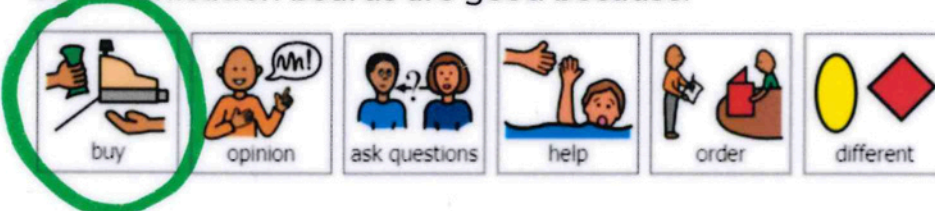
November 2025



We need more AAC in our community. I think we should put a communication board at:



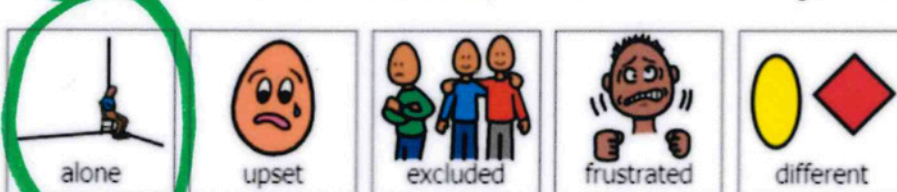
Communication boards are good because:



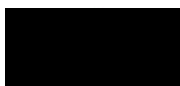
AAC is helpful for everyone in the community including:



When I do not have acces to AAC in the community, it makes me feel:



From



PORT LINCOLN SPECIAL SCHOOL STUDENT

To:

Members of Port Lincoln Community

November 2025

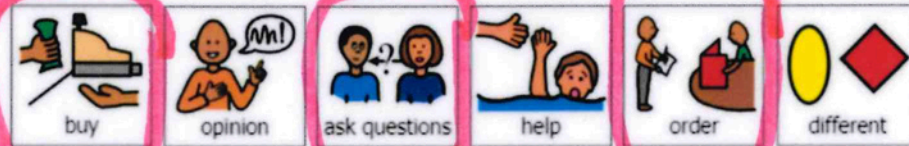


dear member member

We need more AAC in our community. I think we should put a communication board at:



Communication boards are good because:



AAC is helpful for everyone in the community including:



When I do not have acces to AAC in the community, it makes me feel:



From



PORT LINCOLN SPECIAL SCHOOL STUDENT

To:

Members of Port Lincoln Community

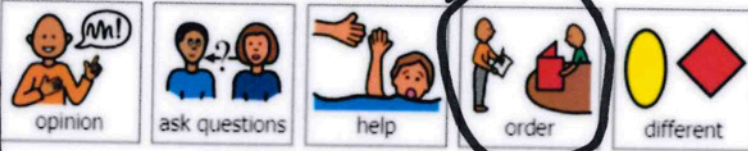
November 2025



We need more AAC in our community. I think we should put a communication board at



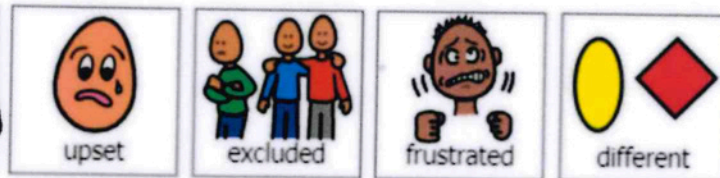
Communication boards are good because:



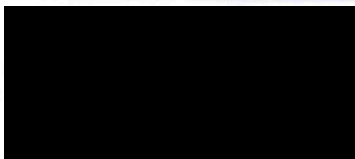
AAC is helpful for everyone in the community including:



When I do not have acces to AAC in the community, it makes me feel:



From



PORT LINCOLN SPECIAL SCHOOL STUDENT

To:

Members of Port Lincoln Community

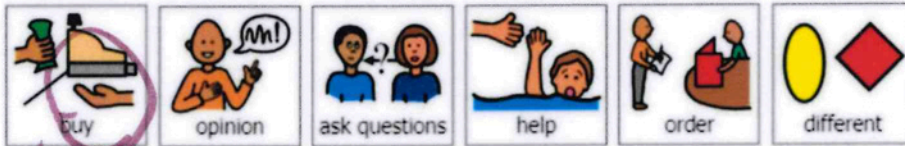
November 2025



We need more AAC in our community. I think we should put a communication board at:



Communication boards are good because:



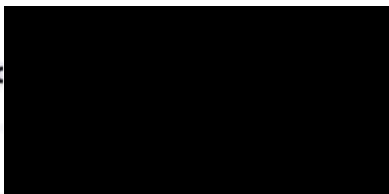
AAC is helpful for everyone in the community including:



When I do not have acces to AAC in the community, it makes me feel:



From



PORT LINCOLN SPECIAL SCHOOL STUDENT



To:

Members of Port Lincoln Community

November 2025



We need more AAC in our community. I think we should put a communication board at:



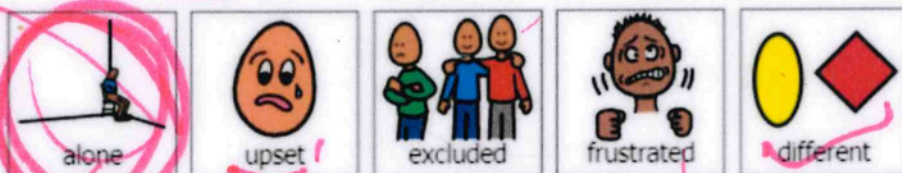
Communication boards are good because:



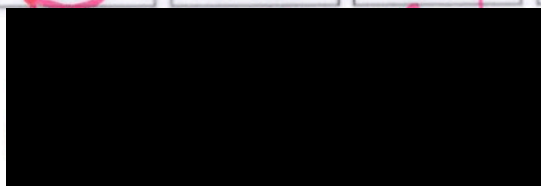
AAC is helpful for everyone in the community including:



When I do not have acces to AAC in the community, it makes me feel:



From



PORT LINCOLN SPECIAL SCHOOL STUDENT